

Annual Report 2022-23



MUNICIPAL COMMITTEE GOJRA
DISTRICT TOBA TEK SINGH
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◆ Municipal Committee Gojra ◆

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Administrator’s Message

On behalf of the Municipal Committee Gojra, I hereby present this Annual Report for the financial year 2022-23. The report will give an insight into the performance and achievements of the Municipal Committee achieved during financial year 2022-23. The current Annual Report outlines MCs successes in relation to our mandate as mentioned in the key focus areas of Local Government Act. This can be summarized as; Building a Municipal Committee that is

efficient, effective and responsive; Strengthen Accountability and promote fairness in its dealings; Accelerating Service Delivery and supporting the vulnerable; Promoting Economic and Social development; Fostering Development Partnerships, Social Cohesion and Community Uplift Programs. It is pertinent to note that these endeavors' can never be successfully achieved on their own but it becomes materialized by the collective efforts of officers, officials and support staff who work together in identifying challenges and to meet those challenges with rigorous efforts and earnest professional approach.

It is commendable to note the improvements in relation to our spending and expenditure patterns, but we need to do more. The ever-present excuse of lack of resources might be a legitimate one, but the key question is how effectively we use the resources at our disposal to accomplish our goals and attaining set targets. It is clear in this annual report that we are moving in the right direction. It is of paramount importance to synchronize our program plans with quarterly targets to achieve our broader goals effectively and efficiently.

**Administrator
Municipal Committee
Gojra**

1. Gojra City

Gojra town was established in 1896 when colonization of Lyallpur (Faisalabad) began. The railway line between Lyallpur and Gojra was laid in 1899. The town was given the status of notified area committee in 1904 and upgraded as B-Class Municipality in 1925. In 1906 the population was 2,589, according to The Imperial Gazetteer of India "The business done in this rising mart on the railway, which has sprung into existence in the last six years owing to the extension of the Chenab Canal to the surrounding country, bids fair to rival in importance that of Lyallpur itself".

After independence from Britain, in view of its increasing size, it was declared as 2nd class Municipal Committee in 1960. The town was raised to the status of Tehsil town and affiliated with the newly established district Toba Tek Singh on 01.07.1982. After the introduction of Devolution of Powers Plan, the Municipal Committee Gojra came into being on 12.08.2001. Canal rest house is the oldest building constructed during British government in 1898.

Gojra is a city of Toba Tek Singh district, it is located at 33°16'60N 73°20'60E and is located 30 miles (50 km) from Faisalabad and 20 miles (32 km) north of Toba Tek Singh. Gojra tehsil spreads over an area of 916 square kilometers with a population of 495,096 (as per DCR 1998). Urban population is 117,892 as per 1998 census with annual average growth rate of Tehsil is 3.29.

The population census report of year 2017 has not been published by Government of Pakistan. However, the provisional data available from 2017 census contains a population of 174,860 persons within the municipal boundary of this town.

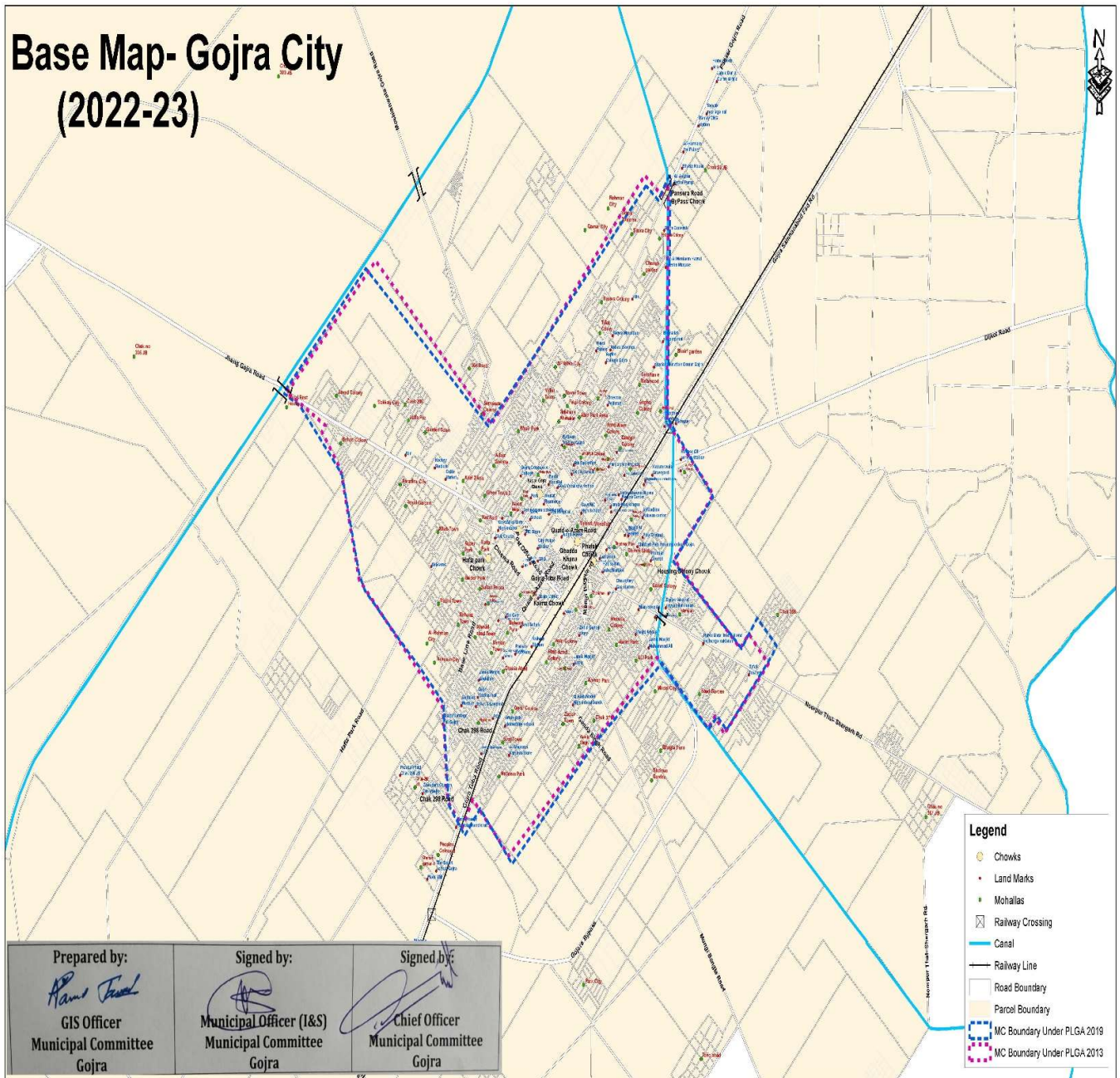
Traditional Crops (Wheat, Sugarcane & Cotton)


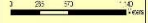
Gojra has fertile land with enormous potential in agriculture yield. Major crops in this area are wheat, sugarcane and cotton.

Economic Activity in the City

| Sr. # | Major Industries |
|-------|------------------------|
| 1. | Textile & Cotton Mills |
| 2. | Sugar Mills |
| 3. | Flour Mills |
| 4. | Cold Storages |
| 5. | Dairy Farms |

2. City Map



| | | | | | |
|--|---|------------------------|---|---|-----------------------|
| PUNJAB MUNICIPAL DEVELOPMENT FUND COMPANY  | PROJECT: PUNJAB CITIES PROGRAM (PCP) | Map Code 0502010223 | DISCLAIMER: INFORMATION IS PROVIDED BY MC, PHED & OTHER SOURCES. | Scale: 1:15,943  | Date February 2023 |
| | | Map Version 1.4 | | | |

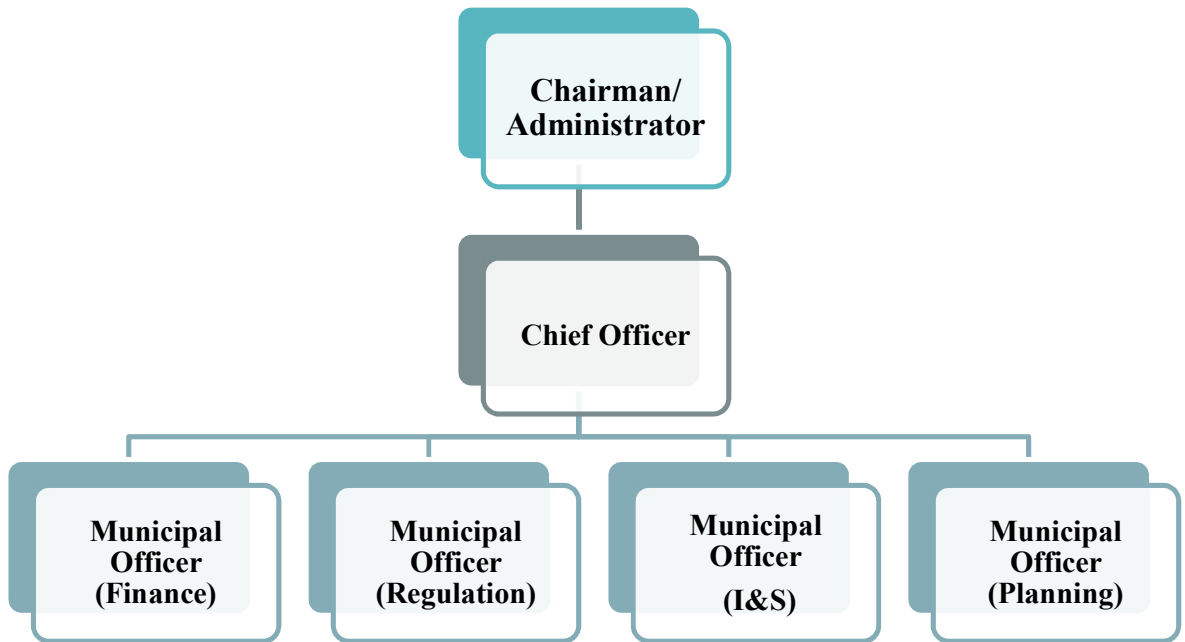
3. Functions of Municipal Committee

Municipal Committee Gojra is responsible for performing the following functions as per new PLGA 2022:

- (a) implement the provisions of this Act, rules and bye-laws;
- (b) exercise control over land-use including land-subdivision, land development and zoning by public and private sectors for any purpose, including for agriculture, housing, industry, commerce markets, shopping and other employment centers, residential, recreation, parks, entertainment etc., as per the approved Master Plan;
- (c) subject to any other special law relating to preparation and approval of Regional, Master and land use plan for the time being in force; approve spatial plans, zoning, land use plans, including classification and reclassification of land, as per the approved Master Plan;
- (d) enforce building control as may be prescribed;
- (e) undertake urban design and urban renewal programs;
- (f) approve development schemes for beautification of urban areas;
- (g) prepare, approve, execute and manage development plans;
- (h) regulate development and management of site development and housing schemes;
- (i) manage properties, assets and funds vested in the local government;
- (j) lease and rent out properties owned or otherwise vested in, managed or maintained by the local governments;
- (k) undertake landscape, parks, monuments and municipal ornamentation;
- (l) prepare and approve budget, revised budget and annual and long-term municipal development programs;
- (m) approve taxes and fees etc.;
- (n) collect approved taxes, fees, rates, rents, tolls, charges, fines and penalties;
- (o) prepare and approve proposals for construction of express ways, fly-overs, bridges, roads, under passes owned by or vested in local governments;
- (p) regulate affixing of sign-boards and advertisements except where this function is being performed by the Park and Horticulture Authority;
- (q) naming and renaming of roads, streets and public places vested in, managed or maintained by the local governments;
- (r) develop integrated system of water reservoirs, water sources, water supply and treatment plants, drainage including storm water drainage, liquid and solid waste collection, disposal and treatment including landfill site and recycling plants, sanitation and other municipal services;
- (s) provide, develop, manage, operate, maintain and improve the municipal infrastructure and services, including –
 - (i) roads and streets;

- (ii) traffic planning, engineering and management including traffic signaling systems, signs on roads, street markings, parking places, transport stations, stops, stands and terminals;
- (iii) street lighting; and
- (iv) playgrounds, open spaces, graveyards and arboriculture.
- (t) provide, develop, manage, operate, maintain and improve the municipal infrastructure maintain municipal records and archives;
- (u) maintain a comprehensive data base and information system and provide public access to it on nominal charges;
- (v) regulate and organize sports, cultural, traditional and recreational events, fairs and shows;
- (w) undertake adaptive reuse strategies to restore, preserve and undertake heritage and historical assets through agency arrangement, in the local area;
- (x) establish and manage municipal libraries;
- (y) promote school sports and traditional local sports;
- (z) ensure environmental protection;
- (aa) encourage tree afforestation and plantation at local level;
- (bb) provide assistance through grants to registered and credible Government and Non-Government Organizations for provision of public service;
- (cc) regulate and establish street markets in the manner prescribed;
- (dd) undertake steps to implement population control policy of Government;
- (ee) regulate private markets and establish and maintain public markets;
- (ff) regulate, establish and maintain cattle and other animal markets and slaughter houses;
- (gg) regulate sale of cattle;
- (hh) enforce all municipal laws, rules and bye-laws governing its functioning:
- (ii) authorize an officer or officers to issue notice to a person committing any municipal offence and initiate legal proceedings for continuance of commission of such offence or for failure to comply with the directions contained in such notice;
- (jj) sue, prosecute and defend court cases;
- (kk) assist relevant authorities in disaster management and relief activities;
- (ll) provide relief for the widows, orphans, poor, trans genders and other persons in distress, and children and persons with disabilities;
- (mm) make arrangements for enhancement of the care of disabled persons, paupers, aged, sick, persons of unsound mind, abandoned minors, juvenile delinquents, drug addicts, victims of child abuse, needy and disadvantaged persons; and
- (nn) exercise administrative, operational and management control of the devolved district level offices of the Government departments as may be notified by the Government.

4. Municipal Committee Organogram



5. MC Officers/ Core Team

1. **Administrator**
Mr. Dr. Rizwan Ashraf Sindhu
Office No: 046-9200081-3
2. **Chief Officer**
Mr. Ishtiaq Ahmed
Office No: 046-9200081
3. **Municipal Officer (Regulation)**
Mr. Tosif Ur Rehman
Office No: 046-9200083
4. **Municipal Officer (Finance)**
Mr. Tosif Ur Rehman (Addl. Charge)
Office No: 046-3510160
5. **Municipal Officer (Infrastructure)**
Mr. Sharukh Tariq
Office No: 046-9200008
6. **Municipal Officer (Planning)**
Mr. Muhammad Asad
Office No: 046-9200087
7. **IT Officer**
Mr. Abid Ali
Office No: 046-9200007
8. **GIS Officer**
Mr. Amir Javid
Office No: 046-9200007
9. **Staff Officer to Administrator/ Chief Officer**
Mr. Javid Iqbal
Office No: 046-9200083

6. Available Human Resource

| Vacancy Analysis-Section Wise | | | |
|-------------------------------|------------|------------|------------|
| Section | Sanctioned | Filled | Vacant |
| Chairman | 06 | 02 | 04 |
| Chief Officer | 17 | 10 | 07 |
| Municipal Officer (R) | 06 | 04 | 02 |
| Municipal Officer (I&S) | 297 | 153 | 144 |
| Municipal Officer (P) | 06 | 05 | 01 |
| Municipal Officer (F) | 06 | 05 | 01 |
| Total | 376 | 198 | 181 |

MC Schedule of Establishment is attached as Annex – A

7. Annual Budget

Abstract of annual budget of Municipal Committee Gojra is as under:

| Municipal Committee Gojra | | |
|--|---------------------------------------|--------------------------|
| Financial Position | | |
| Annual Budget Estimates for the Year 2022 – 2023 | | |
| Description | | Estimated 2022 - 2023 |
| Opening Balance | | 890,236,000 |
| Expected Income | Local Receipt | 585,775,000 |
| Expected Expenditure | Current / Non-Development Expenditure | 472,307,000 |
| | Development Expenditure | 931,788,000 |
| Total Expense | | 1,404,095,000 |
| Closing balance as on June 30th. | | 71,916,000 |

8. Upgradation of e-governance Initiatives under PCP

Under the said Program, Punjab Municipal Development Fund Company (PMDFC) took initiative to upgrade already implemented IT systems such as Performance Management System, Complaint Tracking System to Grievance Redress Mechanism and to update MC Website from static to dynamic. The purpose of this initiative was to build capacity building, institutional strengthening and performance enhancement of staff MC Kamalia. As these systems were developed as per IT technology available during 2010 therefore, it was needed to upgrade the systems for getting efficient and responsive mechanism. The key objectives of these systems are the monitoring the status of municipal service delivery, streamlining the complaint registration and redress process identification of problem areas and dissemination of information to citizens, in resulting improved service delivery.

8.1 CTS/ Grievance Redress Mechanism (GRM)

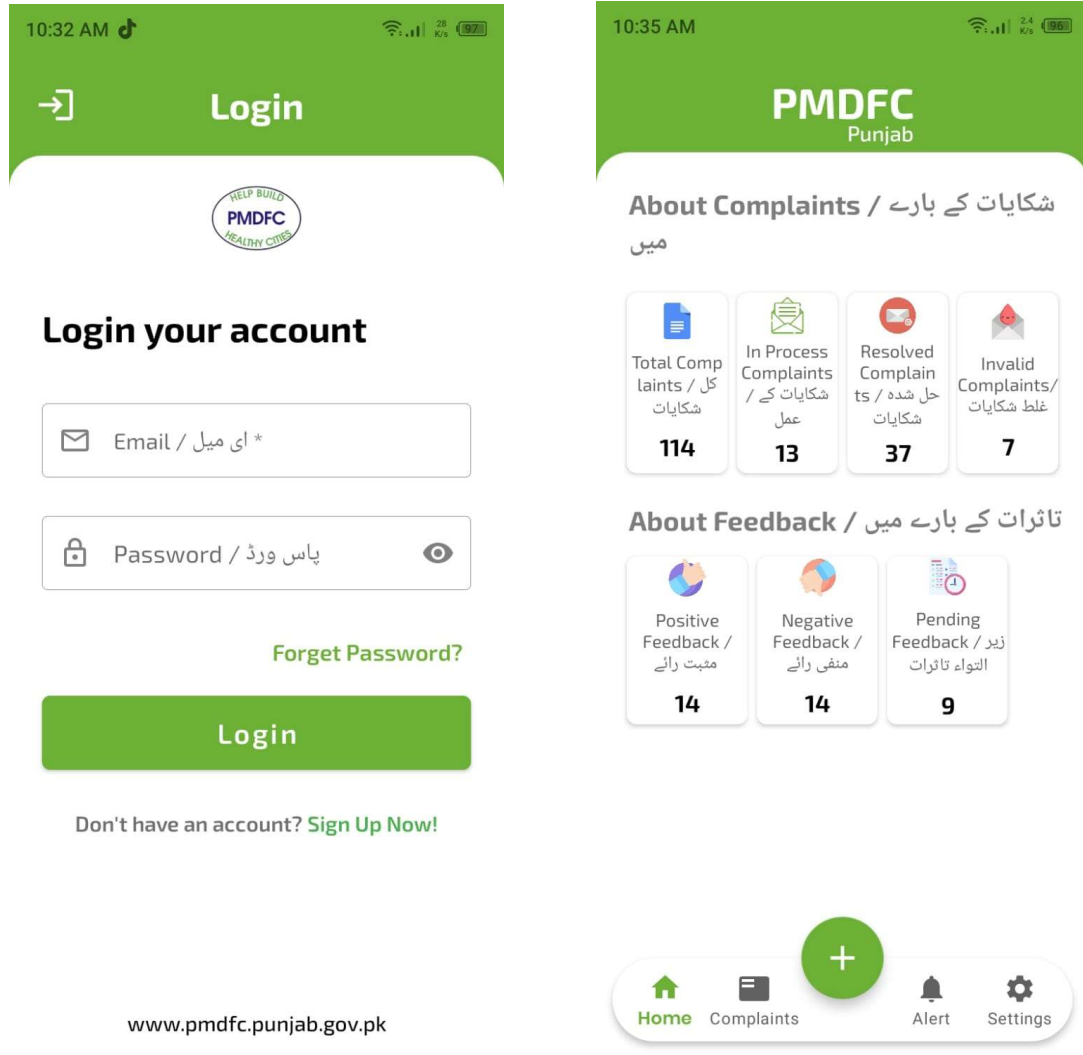
Under PCP, the Complaint Tracking System (CTS) which has already been implemented in MC has been transformed into Grievance Redress Management System (GRM) and fully implemented in MC i.e., GRM App (Baldia Shikayaat), has been developed where the citizens can register their complaints, the feature for registration of complaints through voice message has also been provided to facilitate the citizens for registration of complaints.

پنجاب گورنمنٹ نے آپ کے لئے میونسپل سرویسز سے متعلقہ شکایات درج کرانے کے لئے آن لائن سسٹم متعارف کروا دیا ہے، اب آپ کو واٹر سپلائی، گواڈا کرکٹ، سیوریج، سٹریٹ لائٹس، پارکس یا دوسری میونسپل سرویسز سے متعلقہ کوئی بھی مسئلہ ہو تو فوراً اپنی شکایات درج کروائیں اور اپنے مسائل کا فوری حل پائیں۔

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Developed By: CyberVision Tech (Pvt.) Ltd.

GRM Features

- Three channels have been developed for registration of citizens' complaints i.e. GRM app (Baldia Shikayaat App) for android and iOS users, GRM dashboard and MC's website.
- The citizens can register their complaints even through voice message
- After lapse of particular time the complaint not resolved turned into escalation mode
- Management can also access all the process of handling the complaint by using their cell phone
- Citizens can provide their feedback, suggestions and satisfaction level towards municipal service delivery
- Video tutorial has been added to facilitate the citizens for downloading the app and registration of complaints
- Customer registration and sign-in using the CNIC and phone number verified by a one-time password (OTP).
- Android/ iOS application for the citizen to register complaints.



- Alert upon complaints' status update via Email/SMS to the complainant

- Feature has been created in the app for discouraging fake complaints i.e., a person would attach pictures after registration of more than three complaints from same location
- Complaint tracking through live dashboard to show new and open complaints' status
- Generate daily, weekly and customized performance reports of MCs' on the dashboard.
- GRM portal facilitates the MCs' employees to add Surveys for the Citizen
- The citizens can submit their request under RTI act 2013 through GRM app and dashboard.
- Surveys questions have been added to the citizen Application
- Complaint Tracking ID is generated for the citizens through the App and SMS/Email Notification of Walk-in, Online Complaints registration through MCs' Website, Phone calls, and Emails.
- Complaint status will be tracked automatically on the citizen app.
- The type of complaints/ grievances under GRM have been reflected under the type Environment, Social management, Occupational safety and Regulation etc.
- The grievances resolution timelines have been added by the backend portal user according to the procedure defined by the Municipal Committees.
- A notification alert is generated to the Grievance Redress Committee and all MC staff as per roles assigned.

| Tracking Id | Nature of Complaint | Complaint Title | Complainant Name | Phone Number | District | local government | Date | Resolved Date | Resolution Time | Status | Action |
|------------------|-------------------------------|-----------------|------------------|--------------|----------------|------------------|---------------------|---------------------|-----------------|----------|--------|
| Sewerage-9400826 | Cleanliness of Sewerage Lines | Sewerage... | Sohail | 0300-5483944 | Toba Tek Singh | Gojra | 30-05-2023 00:00:00 | 22-06-2023 10:07:54 | 23 D 10 H | RESOLVED | |
| Solid-0400627 | Drain Cleanliness | Drain... | Rasheed | 0300-7627139 | Toba Tek Singh | Gojra | 30-05-2023 00:00:00 | 22-06-2023 10:08:49 | 23 D 10 H | RESOLVED | |
| Solid-0400639 | Drain Cleanliness | Drain... | Saleem | 0300-4784098 | Toba Tek Singh | Gojra | 30-05-2023 00:00:00 | 01-06-2023 14:05:36 | 2 D 14 H | RESOLVED | |
| Solid-1400624 | Drain Cleanliness | Drain... | Rehman | 0333-6851097 | Toba Tek Singh | Gojra | 30-05-2023 00:00:00 | 01-06-2023 14:08:59 | 2 D 14 H | RESOLVED | |
| Solid-1400632 | Drain Cleanliness | Drain... | Hafeez | 0321-7238485 | Toba Tek Singh | Gojra | 30-05-2023 00:00:00 | 01-06-2023 14:07:33 | 2 D 14 H | RESOLVED | |
| Solid-2400631 | Drain Cleanliness | Drain... | Tanveer | 0322-6217632 | Toba Tek Singh | Gojra | 30-05-2023 00:00:00 | 01-06-2023 14:07:50 | 2 D 14 H | RESOLVED | |
| Solid-3400625 | Drain Cleanliness | Drain... | Junaid | 0302-6060720 | Toba Tek Singh | Gojra | 30-05-2023 00:00:00 | 22-06-2023 10:07:32 | 23 D 10 H | RESOLVED | |
| Solid-4400641 | Drain Cleanliness | Solid waste... | Ashraf | 0308-4646837 | Toba Tek Singh | Gojra | 30-05-2023 00:00:00 | 03-06-2023 10:19:24 | 4 D 10 H | RESOLVED | |
| Solid-5400635 | Drain Cleanliness | Drain... | Liaqat | 0334-6404520 | Toba Tek Singh | Gojra | 30-05-2023 00:00:00 | 03-06-2023 10:20:17 | 4 D 10 H | RESOLVED | |
| Solid-7400623 | Cleanliness | Solid waste... | Asmat | 0 | Toba Tek Singh | Gojra | 30-05-2023 00:00:00 | 22-06-2023 10:07:10 | 23 D 10 H | RESOLVED | |

GRM Benefits

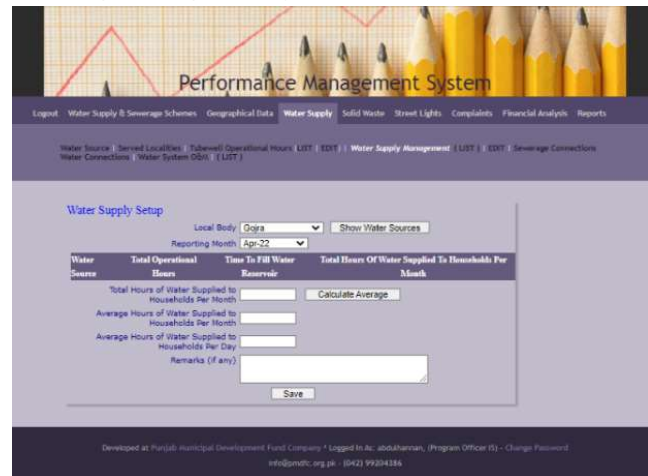
- Smooth mechanism for registration of complaint

- Efficient Redress of complaints
- Effective tracking of complaints
- Citizen Feedback
- Enhanced citizen satisfaction
- Identification of problem areas
- Help to make bottom-up planning

8.2 Performance Management System (PMS)

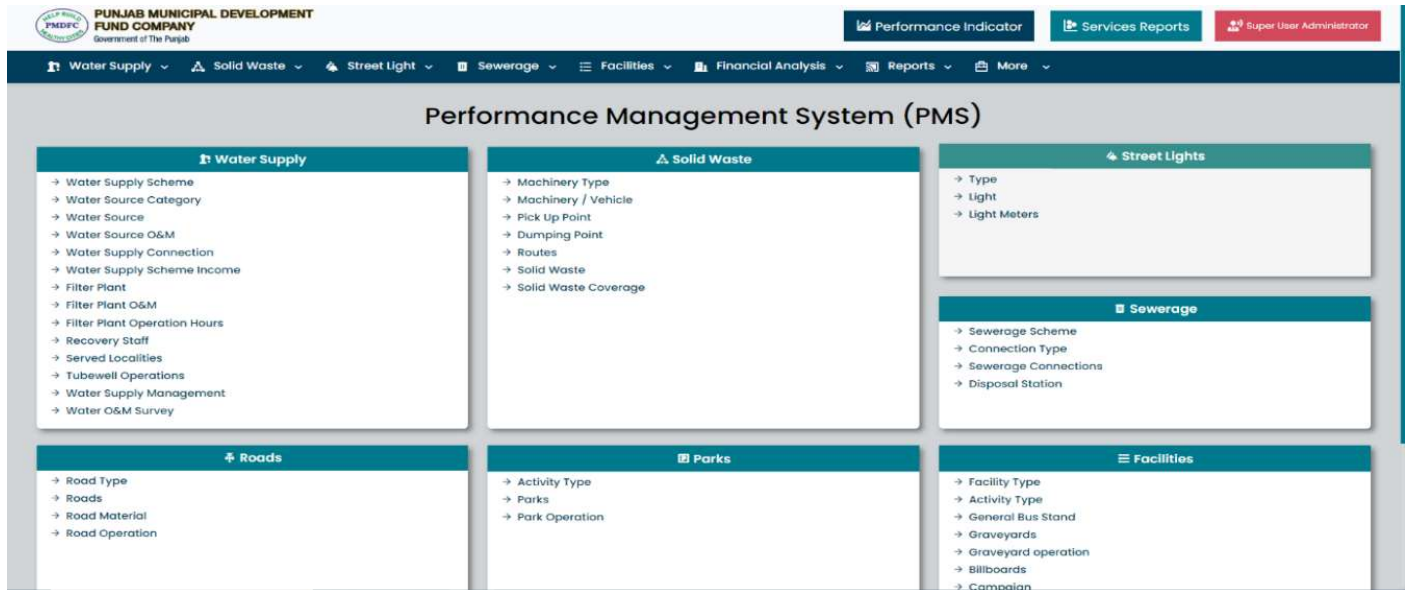
Performance Management System (PMS) at MC was introduced during World Bank funded Punjab Municipal Services Improvement Project (PMSIP) through the Punjab Municipal Development Fund Company (PMDFC) under Institutional Development (ID) Interventions. PMS was introduced as an effective approach to improve performance through an ongoing process of collecting, analysing, reviewing and reporting performance data and then using that data to track the status of municipal services.

The PMS is web-based software, for tracking & gauging the municipal services being provided by MCs'



Features of Upgraded PMS:

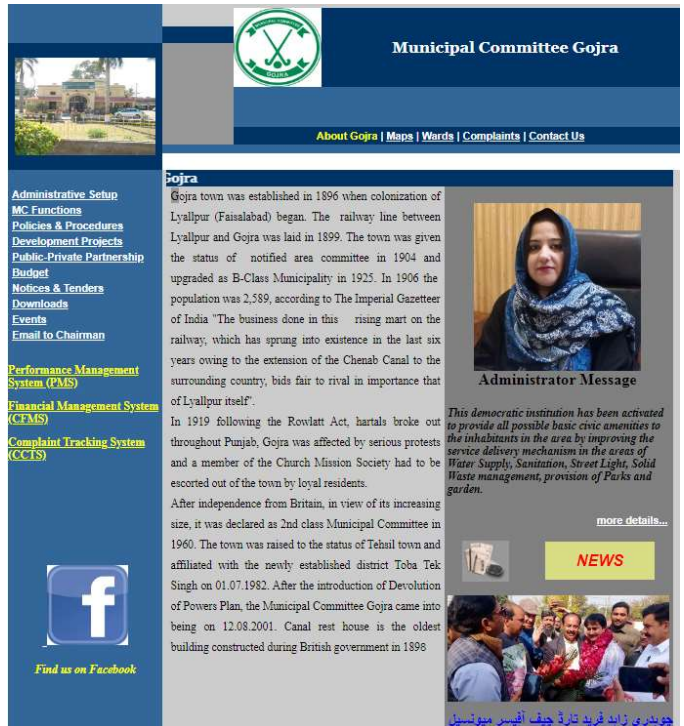
- Regular data collection on Key Performance Indicators (KPIs) for major municipal services like water supply, solid waste, sewerage, streetlight, Roads and Parks etc. for monitoring of status of service delivery
- Additional performance indicators (like %age of O&M budget consumed on O&M of municipal services in the previous financial year and No. of complaints received and resolved against each service etc.) has been added in the system to enhance its effectiveness
- The data regarding services like Roads, Parks, advertisement, slaughter houses etc has been added so that the upgraded system act as a comprehensive database to satisfy the functions of Metropolitan Corporation and District Councils under PLGA 2022 “to maintain a comprehensive database”.
- The reporting section has been strengthened in the upgraded system
- Certain reports developed will be integrated with MC’s website



8.3 MC Website Upgradation

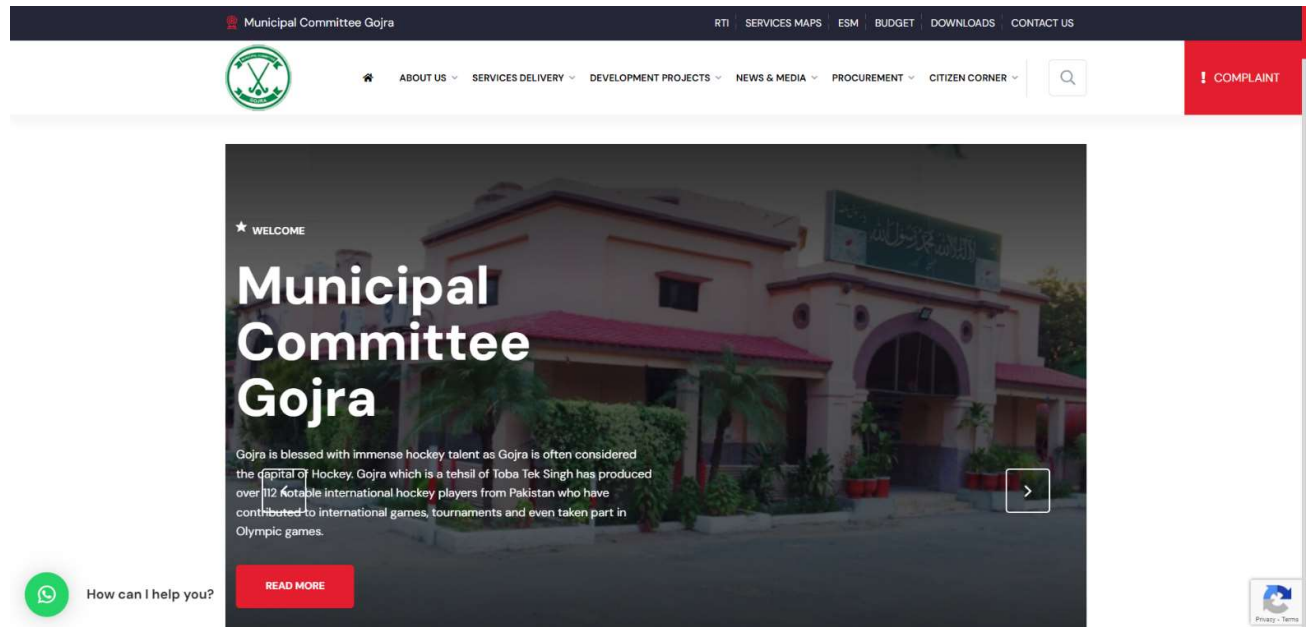
Website for MC was developed during World Bank funded Punjab Municipal Services Improvement Project (PMSIP) through the Punjab Municipal Development Fund Company (PMDFC) under Institutional Development (ID) Interventions. This intervention helped to enhance the accountability and transparency of MCs towards provision of improved municipal service delivery. The already developed MC websites have been upgraded into dynamic websites.

Website for MC was developed during World Bank funded Punjab Municipal Services Improvement Project (PMSIP) through the Punjab Municipal Development Fund Company (PMDFC) under Institutional Development (ID) Interventions. This intervention helped to enhance the accountability and transparency of MCs towards provision of improved municipal service delivery. The already developed MC websites have been upgraded into dynamic websites.

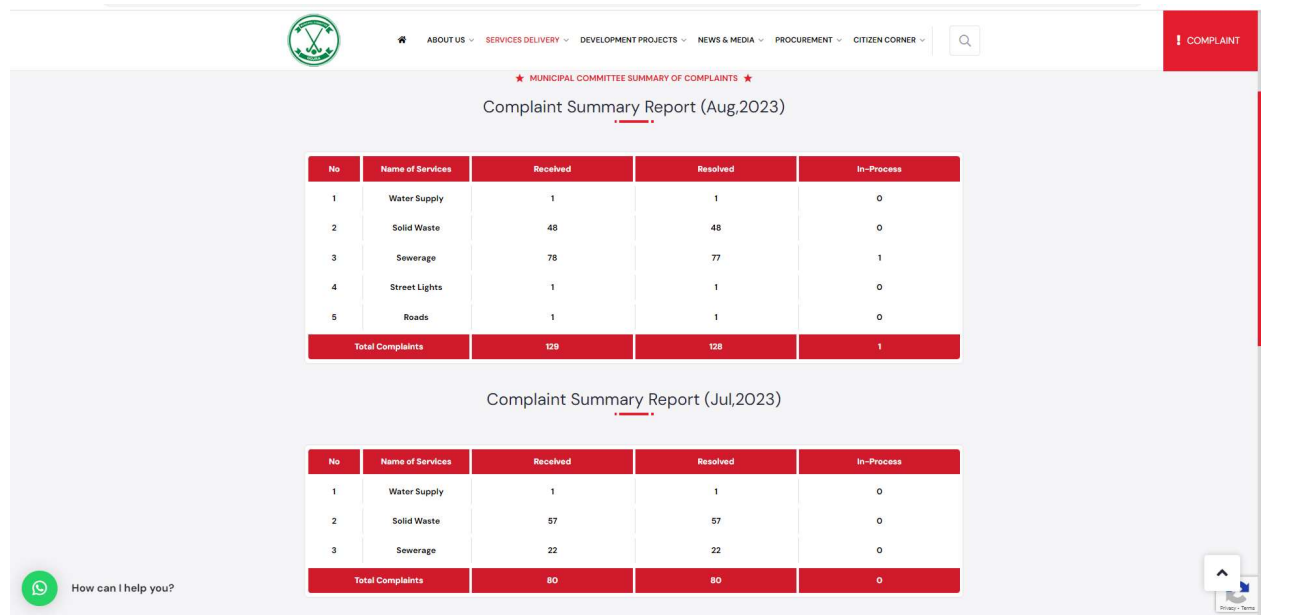


Dynamic MC Websites Features

- The previous static websites have been converted into dynamic websites for dissemination of information to the citizens and other stakeholders.



- Information for general public interest has been placed at the website.
- The page has been created in the website where citizens can submit their request for information regarding RTI act 2013
- Information from GRM and PMS has been integrated into website, reports from PMS and GRM are available in the service delivery section of website



- Citizen corner has been created to facilitate the citizens regarding building plan approval, registration of birth, marriage, divorce and water connection etc.
- Citizen suggestions and feedback form has been created

- Procurement section has been strengthened with information regarding contract award, bidding evaluation sheets, procurement & GRM Committee notifications etc.
- Citizen can complain through website “Complaints” page
- Information relating to the infrastructure development projects, budget and service delivery is available at the websites.
- Standardized templates for websites are working in nominated MCs’ with the trained IT staff by PMDFC.
- PMDFC has a strong focus on developing the technical skills of MC’s staff through training and workshops to ensure websites are properly managed.
- Overall, PMDFC continuously provides technical support and helps in troubleshooting the issues faced by MCs regarding their respective websites.

9. Conference on Infrastructure Development Initiatives

PMDFC organized a conference on Infrastructure Development Initiatives on August 30, 2022 at Lahore to sensitize about the operations, key responsibilities and major program interventions in 16 partner cities under Punjab Cities Program (PCP). The honourable Minister for Local Government Punjab, Mian Mehmood-ur-Rasheed graced the event as chief guest. While addressing the event, the chief guest said that PCP with the financial support of World Bank, is playing a vital role in the development of 16 PCP cities by strengthening the municipal service delivery. MD PMDFC/ PD PCP pointed out that PCP is a unique program where MC have been empowered to execute the important Infrastructure Development sub projects through the support of design consultants and PMDFC Infrastructure Team. It was highlighted that infrastructure sub projects being undertaken in the Phase-II of the program. The event was attended by the public representatives, MNAs, MPAs, representatives of the Consulting Firms, MC leadership i.e. Administrator, Chief Officer, Municipal Officer (I&S) and Sub Engineers.





10. Infrastructure Development Sub Projects under PCP

10.1 Sustainable Solid Waste Management

Municipal Committee is responsible for collecting solid waste in the city. Under PCP, ample funds were provided to Municipal Committee for procuring machinery and equipment for effective solid waste collection. Municipal Committee procured vehicle chassis and completed fabrication with a total cost of Rs.238.51 million. By plying the vehicles in the field, the percentage of solid waste enhanced with the efficiency of MC officials. The detail of machinery procured is as follows:

| Sr. No. | Equipment/ Machinery | Total available Nos. |
|---------|--|----------------------|
| 1. | Compactor Trucks | 03 |
| 2. | 0.8 m ³ Containers | 160 |
| 3. | Three wheeled Conventional Handcarts | 107 |
| 4. | Three wheeled handcarts with adjustable height compatible with 0.8 m ³ containers | 16 |
| 5. | Mini tippers | 05 |
| 6. | Front end loader | 02 |
| 7. | Truck mounted vacuum sweeper 4 m ³ | 01 |
| 8. | Water bowsers with spray system | 01 |
| 9. | Dumper truck 10 m ³ | 01 |
| 10. | Wheel Excavators | 01 |
| 11. | Mobile workshop | 01 |
| 12. | Motor bike 70 cc | 03 |
| 13. | Sewer Sucker Machine | 01 |
| 14. | Sewer Jetting Machine | 01 |
| 15. | Aerial Platform | 01 |



10.2 Prioritization of Sub Projects and Preparation of PC-I

MC's infrastructure and Services Department is closely working with PMDFC's Infrastructure Development Team for prioritization of sub projects regarding the rehabilitation and development priority urban roads, important crossroads, water supply, parks, tuff pavers, sewerage and waste water treatment plant with an exclusive approach to meet the civic needs of the masses. MC is engaging the stakeholders from different walks of life as an inclusive approach for project prioritization and identification. MC hold consultative sessions with stakeholders in collaboration of PMDFC inviting people of different traits to gather fresh ideas. Based of findings of these consultative sessions, consultant firms started to develop PC-Is of priority projects. So far, consultant firms (MMP and JERS) have prepared PC-Is of 08 projects (Roads, Chowks, Construction of Parking Shed and comprehensive Sewerage of Gojra City) with a total cost of Rs.2,414 million. Work has been started and the projects are in progress. The detail of projects is as under:

| Sr. No. | Program | Amount (Rs. Million) | Progress |
|--------------|--|-------------------------|----------------------|
| 1. | Rehabilitation of Municipal Services in City Gojra | 79.3 | Completed |
| 2. | Purchase of Machinery for Liquid Waste and Aerial Platform for MC Gojra | 39.16 | 70% Completed |
| 3. | Provision of Equipment and Machinery for improvement of Solid Waste Management System in Gojra City. | 199.35 | 70% Completed |
| 4. | Construction of vehicles parking area in City Gojra | 57.86 | Under implementation |
| 5. | Improvement and rehabilitation of roads and Chowks (P3 & P4) | 132.40 | Under implementation |
| 6. | Improvement and rehabilitation of P-2 Mission & Mongi roads and Chowks | 162.86 | Under implementation |
| 7. | Improvement and rehabilitation of P-1 Gojra-Toba road & Chowks | 291.71 | Under implementation |
| 8. | Comprehensive Sewerage | 1,451.36 | Bidding in progress |
| Total | | 2,414.00 | - |

11. Stakeholders Consultative Session for IDAMP

Municipal Committee arranged a stakeholder's consultative session on May 07, 2023 for development of Integrated Development Asset Management Plan (IDAMP). The basic purpose of developing IDAMP Framework was to sets out principles/ guidelines and policies for efficient and transparent asset management and reporting system. This Framework is designed to ensure the effective planning, careful management, accurate recording and reliable reporting of all the assets over the asset life cycle for optimized service delivery to the public. Municipal Officer (I&S) is a focal person of this activity and is closely working with PMDFC's Infrastructure team. The Consultative Session was attended by local public representatives, social activists, community organizations, journalists and common citizens to record their views/ recommendations. The objectives of this consultative session were as follows:

- The importance of physical assets to delivering service delivery objectives and outcomes;
- The quality of existing physical assets in terms of condition and asset performance;
- The assets needed to meet or sustain current levels of service, and to address current and future shortfalls
- The feasible asset solutions to address identified shortfalls;
- The level of commitment and planned improvement, Community Engagement and Stakeholders Consultation

Following Information was discussed & disclosed to the stakeholders during the consultative session.

- Introduction/Overview of the IDAMP Framework
- Purpose of IDAMP Framework, its scope and Objectives
- Legal Authority, key benefits and Methodology of IDAMP Framework
- Concerns and Apprehensions of all stakeholders regarding IDAMP
- Measures to safeguards the interests of people
- Needs priorities and reactions of the local public

Community Engagement and Stakeholders Consultation

The representatives from different walk of life were invited for this consultative session as below:

| Sr No | Stakeholders Category |
|-------|----------------------------------|
| 1. | Chief Officer MC Gojra |
| 2. | MO I&S MC Gojra |
| 3. | GIS Officer MC Gojra |
| 4. | Businessmen Gojra City |
| 5. | Public Representative Gojra City |
| 6. | Social Worker Gojra City |
| 7. | Journalists |
| 8. | Civil Servants |
| 9. | General Public |



12. Trainings & Hands-on Sessions

LG&CD Department with the technical assistance of Punjab Municipal Development Fund Company (PMDFC) often organized training programs and hand on sessions for MC management and staff on need basis. PMDFC team always provides continuous backstopping support to MC staff for institutional strengthening and capacity building and to enhance the performance. Trainings have been imparted on various result areas under PCP such as GIS maps, Computerized Financial Management System, Performance Management System, Grievance Redress Mechanism, update of MC Website, Procurement, Environment & Social Safeguards and infrastructure development.





13. Registration of Youth Volunteer Program by LG&CDD

Following the vision of Mr. Ibrahim Murad, Punjab's caretaker Local Government Minister, Municipal Committee launched the largest-ever volunteer registration program to address day-to-day civic problems at the local level. The program aims to register volunteers who will assist local government in swiftly resolving civic issues. It was aimed that the volunteers would play a critical role in ensuring cleanliness in their localities, improving health facilities provided by local bodies, engaging in beautification activities such as tree plantation, and actively working towards the timely completion of ongoing development projects in their areas. Furthermore, the volunteers will also be helpful of Municipal Committee in organizing sports competitions, cultural programs and recreational activities at the local level. It was agreed that participating volunteers will receive experience certificates, appreciation letters, and documents acknowledging their contributions.



محکمہ بلدیات کی جانب سے

اب بلدیہ آپ کی

نوجوان رضا کاروں کی رجسٹریشن جاری

نوجوان ہمارے سب سے بڑا قومی اثاثہ ہیں تاہم ان کی بات کو زور نہیں دیا جاتا۔ نوجوانوں کے مسائل حل کیے بغیر ہم جتنی بھی کر سکتے ہیں بلدیات بنیادی خدمات فراہم کرتے ہیں اور نوجوانوں کے تعاون سے ہم بقیہ اپنی کمیونٹی کو بہتر بنا سکتے ہیں۔ لہذا درج ذیل کچھ کام کی منتظر حکومت ہمارے کھانا کھانے، پانی پانی اور کھانے کی سہولیات تک رسائی حاصل ہو جائے۔ منتظر حکومت کی کارکردگی اور نوجوانوں کی مدد ہوتے ہیں، رضا کاروں کا رول ایک درگاہ کو تیز کرنے میں مددگار ثابت ہوگا۔

رضاکاروں کی ذمہ داری:

- شہر میں صفائی کے کاموں کو بہتر بنانے میں مددگار بننا
- محکمہ بلدیات کی خدمات میں بہتری لیتے ہوئے اپنا ذہن
- پارک اور عمومی مقامات کی صفائی اور نوسازی کے کاموں میں مددگار
- ثقافتی تقریبوں اور تفریحی سرگرمیوں کا انعقاد

رضاکاروں کا کردار:

- علاقے میں صفائی کے کاموں کو بہتر بنانے میں مددگار بننا
- شہر کو خوبصورت بنانے کیلئے کھیتی باڑی کی سرگرمیاں
- بلدیاتی اداروں کی خدمات کو بہتر بنانے میں مددگار
- ثقافتی تقریبوں اور تفریحی سرگرمیوں کا انعقاد

نوجوان آئیے آئیے

نوجوان اپنا سماجی کردار اٹھائیں۔۔۔ پروگرام میں شامل ہو جائیں

پاکستان کے روشن مستقبل اور سماجی خدمت کا ایک اہم نظام بنانے کیلئے قدم بڑھائیں

جہاں ہر فرد کو بلدیاتی حکومت کی تمام خدمات تک رسائی اور رہنے کیلئے ایک صاف ماحول ضروری ہے اور لوگوں کو آگے بڑھنے پر خدمات فراہم کی جائیں

آن آئیے ڈیڑھ گھنٹے کیلئے وقت کریں

<https://forms.gle/zEGLU75GH3SBKGG9>

QR کو اسکین کریں

مزید معلومات اور رہنمائی کے لئے رابطہ نمبر: 0307-444979

آئیے رضا کار بنیں

محکمہ کو ترقی دینے والی کوششوں کی راہ پر گامزن کرنے

پرائیویٹ محنت رٹو کو بحال کرنے کے لئے



Community. Service. Impact.

Volunteers of Local Government (VLG)

اب بلدیہ آپ کی

Youth Our greatest national asset is our youth. However, they are not heard as much as they should be. We can not progress without addressing the issues of the youth. Local Government provides basic service delivery and through proper advice from our youth we can surely help improve our communities and cities.

Preamble In times when there is no elected government attaining insight of the masses and access to grassroots level information becomes very difficult which therefore deteriorates government efficiency and effectiveness. Having a volunteer network will assist in bridging this gap.

Volunteers' Role

- Helping improve cleanliness in their area
- Plantation activities for beautifying cities
- Helping improve services offered by municipal departments
- Arranging cultural events, traditional sports activities and entertainment activities

Duties of Volunteers

- Helping improve city's cleanliness arrangements
- Suggesting improvement in services offered by municipal departments
- Helping improve cleanliness and beautification arrangements at public and public spaces
- Arranging cultural and sports activities

Join us

For a bright future for Pakistan. For building a fabric of social welfare where everyone has access to all local govt facilities and a clean atmosphere to live in. Service is dispensed to people at their doorstep.

Our Municipal Services

- Annual development program
- Cattle markets
- Parking services
- Network of water supply
- Urban and rural infrastructure
- Maintenance and development

- Land use control
- Sanitation and consanery
- Enforcement of any law or rule
- Environment and construction
- Housing
- Issuance of death, birth and marriage certificates

Become a volunteer

Form
<https://forms.gle/zEGLU75GH3SBKGG9>
Whatsapp
03074449795

14. Anti-Dengue Activities

Dengue is a social problem and can be overcome only by including all segments of the society in the anti-dengue drive. By considering need of the hour, MC took steps to create awareness among the people to keep their houses clean and remove stagnant water. MC had been implemented anti-dengue regulations and stern action were imposed on their violators. MC management had given top priority to overcome dengue and special teams had been constituted to keep surveilling high risk areas. In this regard, daily surveillance schedules were prepared, micro plans were developed, field teams were mobilized and social segment of the society were activated to curb the wide spread of epidemic.



15. Khidmat Apki Dehleez Per

On the directions of Chief Minister Punjab, Sardar Usman Buzdar, 'Khidmat Apki Dehleez per' program was launched in the Gojra City. The basic purpose of the program was to revive government machinery for effective delivery of services. Municipal Committee Gojra were also given specific tasks in accordance with the needs of the public to ensure the effectiveness of service delivery mechanisms. The program was truly beneficial for the masses. Weekly schedule was issued in which the officers of municipal committee monitored the sanitation, sewerage and other matters in their allocated areas. The citizens were asked to identify/ highlight the areas that needs quick attention from Government departments, and Government officials will respond to their issues/suggestions. The activities under "Khidmat Apki Dehleez Par" program had been intensified to clean and beautify government buildings as well as parks, intersections and green belts in all areas of the city. Horticultural development was of great importance and for the purpose, MC Gojra along with other departments in had taken special measures to beautify the City. The Administrator monitored the activities being conducted under the program "Apki Dehleez Par" to ensure that there was no delay in the resolution of people's problems and all targets were achieved well in time.





16. Clean & Green Punjab Campaign

Punjab Government launched an initiative of Clean Green Punjab to make the Punjab cleaner and greener. The clean green Punjab campaign included tree plantation, beautification of cities, sanitation, providing safe drinking water, solid waste management and water waste management to its citizens of Municipal Committee Gojra. MC took this initiative with full zeal and zest and put its best efforts to turn the city into the clean and green. MC understood that there was a dire need to plant tree to a large extent for ensuring pollution-free environment. MC took practical measures with all financial and human resources. MC also evolved a comprehensive awareness campaign for promoting tree plantation and serious efforts were made in this regard.



17. Municipal Services Delivery Detail

17.1. Water Supply System

17.1.1. Water Supply Hours

The city has marginally fresh ground water near to the canal but the subsoil water of most of the city is brackish and unfit for human consumption. Skimming tube wells have been installed on the left bank of this canal to harness fresh subsoil water from the shallow aquifers being recharged by the canal. The inhabitants have their own water sources such as hand pumps or motorized pumps. Due to lack of awareness about potable water, the citizen is extracting contaminated water from the shallow aquifers. However, 07 Nos. of filtration plants have been installed in the city for supply of potable water to the citizen and most of the residents are fetching drinking water from these filtration plants. The city is divided into eight zones by distribution areas and is designated as 1 to 8 Zones. Originally 25 tube wells were installed on the bank of Jang branch Canal and all of these are operational.

| Water Supplied Hours | | | |
|----------------------|---------|---------|-------|
| Morning | Mid-day | Evening | Total |
| 2.0 | 2.0 | 2.0 | 6.0 |

Water Supply List

Local Body:

From Month:

To Month:

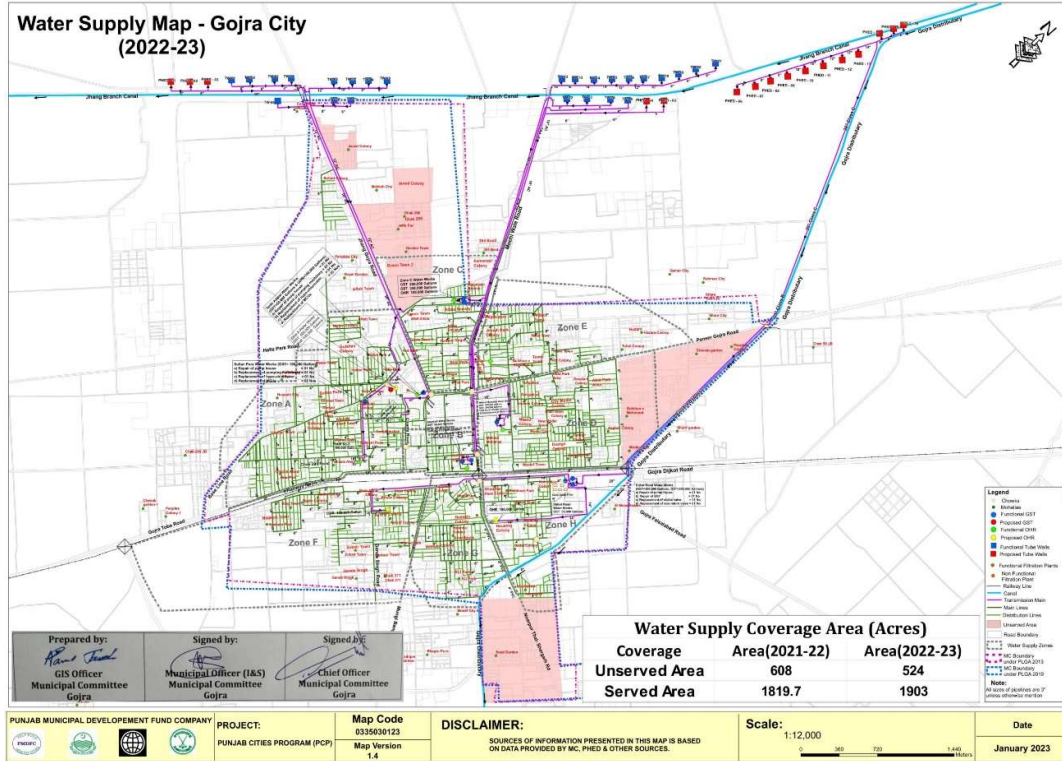
| Water Source | Location | Month | Operational Hours | Time To Fill OHR | Water Supply Hours Per Month |
|--|--------------------------------------|--------|-------------------|-------------------------------|------------------------------|
| Valves - 1 - Main Tank Valve 1 | OHR No. 1 (Adalat Wali Gali) | Jun-23 | 163 | 0 | 163 |
| Valves - 2 - Main Tank Valve 2 | OHR No. 2 (New Mandi) | Jun-23 | 206 | 0 | 206 |
| Valves - 3 - Main Tank Valve 3 | OHR No. 3 (Anarkali) | Jun-23 | 185 | 0 | 185 |
| Valves - 4 - Valve No 1 | OHR No. 4 (Main Disposal Wali Tanki) | Jun-23 | 177 | 0 | 177 |
| Valves - 5 - Valve No. 2 | OHR No. 4 (Main Disposal Wali Tanki) | Jun-23 | 165 | 0 | 165 |
| Valves - 6 - Mohallah Islampura | Islampura | Jun-23 | 150 | 0 | 150 |
| Valves - 7 - Valve no. 1 Islampura | Katcha Gojra | Jun-23 | 187 | 0 | 187 |
| Valves - 8 - Valve No. 2 Islampura | Jamil Park | Jun-23 | 231 | 0 | 231 |
| Valves - 9 - Valve No. 1 Dijkot Road | Ashraf Colony | Jun-23 | 245 | 0 | 245 |
| Valves - 10 - Valve No. 2 Dijkot Road | Dastgir Colony | Jun-23 | 248 | 0 | 248 |
| Valves - 11 - Valve No. 3 Dijkot Road | Masita Colony | Jun-23 | 193 | 0 | 193 |
| Valves - 12 - Valve No. 4 Dijkot Road | Amamia Colony | Jun-23 | 169 | 0 | 169 |
| Valves - 13 - Valve No. 1 Jhang Road | Behari Colony | Jun-23 | 231 | 0 | 231 |
| Valves - 14 - Valve No. 2 Jhang Road | Rasool Nagar | Jun-23 | 268 | 0 | 268 |
| Valves - 1 - Dijkot Road | Dijkot Road | Jun-23 | 155 | 0 | 155 |
| Valves - 2 - Jhang Road | Jhang Road | Jun-23 | 196 | 0 | 196 |
| Tubewell - 1 - Tube Well (Mochi Wala Road) | Mochi Wala Road | Jun-23 | 207 | 0 | 207 |
| Tubewell - 2 - Tube Well (Mochi Wala Road) | Mochi Wala Road | Jun-23 | 168 | 0 | 168 |
| Tubewell - 15 - Tube Well (Dhama Banglow) | Dhama Banglow | Jun-23 | 190 | 0 | 190 |
| Total Hours of Water Supplied to Households Per Month : | | | | 3734 Hours | |
| Average Hours of Water Supplied to Households Per Month : | | | | 196.526315789474 Hours | |
| Average Hours of Water Supplied to Households Per Day : | | | | 6.55 Hours | |

17.1.2. Total Coverage of the City

The Water supply abandoned areas do not exist in whole water supply

system of Gojra city. The detail of water connections and percent connected are given as under:

| No. of Connections | | | | %age Connected |
|--------------------|------------|------------|-------|----------------|
| Domestic | Commercial | Industrial | Total | |
| 7500 | 26 | - | 7626 | 25% |



17.1.3. Tariff Structure

The consumer connections are not metered and hence water wastage should be predominant over here. The tariff comprises of flat rates not even levied according to the area of houses. The water rates are given below:

| Tariff Rate/ Month | | |
|--------------------|------------|------------|
| Domestic | Commercial | Industrial |
| Rs.300/- | Rs.1000/- | - |

17.1.4. Detail of Tube wells

Five tube wells of 1.0 cusec capacity each were previously working in the Town whereas 8 additional tube wells of 2.0 cusecs capacity each have been installed by PHE Department and commissioned. So, in all 13 tube wells are presently working in the Town. The newly installed tube wells are being operated by MC as told by MC staff but these have formally not been taken over by

The details of these tube wells are given below;

| Sector | No. of tube wells | Capacity each (cusecs) | Total capacity (cusecs) | Working hours per day | Daily water production (mgd) | |
|---|-------------------|------------------------|-------------------------|-----------------------|------------------------------|--------------------------------|
| | | | | | Present with 8 hours pumping | Possible with 14 hours pumping |
| Already installed | 23 | 0.5 | 11.5 | 8 | 2.063 | 3.868 |
| | 2 | 0.75 | 1.5 | 8 | 0.269 | 0.504 |
| Recently installed by PHED | 0 | 0.00 | 0 | 0 | 0 | 0 |
| Grand total | 25 | - | 13 | - | 2.332 | 4.372 |
| Present population of the city | | | | | 235,987 | Persons |
| Present production per capita per day | | | | | 9.9 | Gallons |
| Possible water production per capita per day | | | | | 15.06 | Gallons |

The source capacity is quite sufficient now to even meet the peak hour demand of the Town. However, water wastage should be controlled by consumer metering to make the system more efficient and reduce the O&M charges. No further addition of source capacity is required.

17.1.5. Manpower Deployed

The manpower deployed on water supply system in MC Gojra is given below:

| Slot | Sanctioned Strength | Existing Strength | Vacant Post | Manpower on Daily Wages | Total Manpower Deployed |
|---------------------|---------------------|-------------------|-------------|-------------------------|-------------------------|
| Tube well Operators | 21 | 4 | 17 | - | 4 |
| Chowkidars | - | - | - | 2 | 2 |
| Electricians | - | - | - | - | - |
| Plumbers | - | - | - | 5 | 5 |
| Clerks | - | - | - | 4 | 4 |
| Total | 21 | 4 | 17 | 11 | 15 |

17.2. Solid Waste Management

17.2.1. Solid waste Generation & Disposal

With rapid population growth and urbanization, annual waste generation is expected to increase by 70%. Over 90% of waste is often disposed in unregulated dumps or openly burned. These practices create serious health, safety, and environmental consequences. Poorly managed waste serves as a breeding ground for disease vectors, contributes to global climate change through methane generation, and can even promote urban violence. Municipal Committee is very much aware of this increasing waste generation and putting its best efforts to collect and dispose off waste with scarce resources and limited manpower. Currently waste is being dumped at area of 4.00 Acre on Mamu Kanjan road near Chak No. 54/1. The solid waste management efficiency is given below:

| Solid Waste Generation & Disposal F.Y. 2022-23 | |
|--|-----------|
| Avg. Generation of Solid Per Month | 2383 Tons |
| Avg. Solid Waste disposed of Per Month | 1315 Tons |
| % age of Waste Disposed of Per Month (% Efficiency) | 55% |

Division *

District *

Ig / PCP Cities Yes No

Reporting Yearly Monthly

2022-07 2023-06

Generate Report

Download Excel

Print

| Reporting Indicator: Solid Waste Month Wise Detail (Jul, 2022 - Jun, 2023) | | | | |
|--|-----------------|-------------|---------------------------|----------------------|
| S.No | Month | Total Trips | Total Waste Lifted (Tons) | Percent Waste Lifted |
| 1 | July, 2022 | 491 | 1542 | 66 |
| 2 | August, 2022 | 425 | 1369 | 58 |
| 3 | September, 2022 | 414 | 1221 | 50 |
| 4 | October, 2022 | 394 | 1143 | 47 |
| 5 | November, 2022 | 411 | 1213 | 52 |
| 6 | December, 2022 | 411 | 1213 | 49 |
| 7 | January, 2023 | 392 | 1169 | 47 |
| 8 | February, 2023 | 324 | 942 | 44 |
| 9 | March, 2023 | 508 | 1592 | 64 |
| 10 | April, 2023 | 417 | 1340 | 55 |
| 11 | May, 2023 | 436 | 1405 | 56 |
| 12 | June, 2023 | 570 | 1809 | 74 |
| Total | | 5193 | 15955 | 55 % |

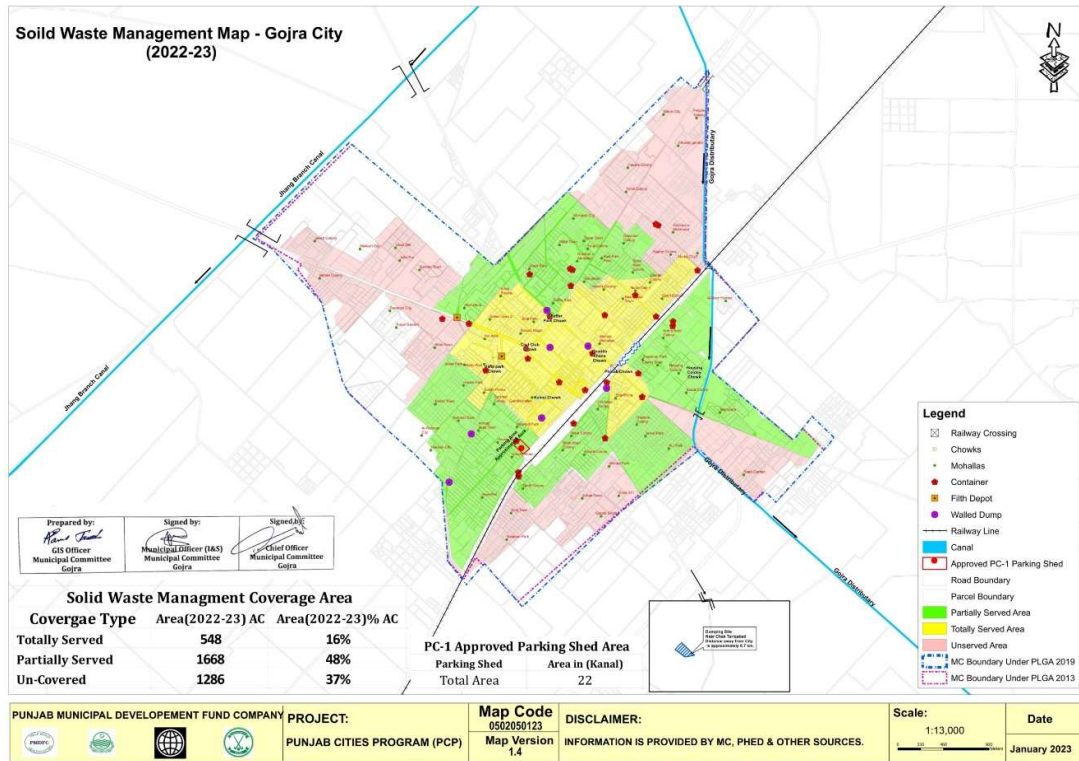
17.2.2. Manpower Deployed

The manpower deployed for collection, transportation and disposal of the solid waste is given in the table below. As indicated by MC Officers, this manpower is not sufficient to serve the entire city at the given standards:

| Slot | Sanctioned Strength | Existing Strength | Vacant Posts | Manpower on Daily Wages | Additional MC Demand |
|---------------------|---------------------|-------------------|--------------|-------------------------|----------------------|
| Sanitary Workers | 167 | 97 | 70 | 0 | 97 |
| Vehicle Drivers | 5 | 5 | 0 | 0 | 5 |
| Supervisors | 4 | 4 | 0 | 0 | 4 |
| Sanitary Inspectors | 1 | 1 | 0 | 0 | 1 |
| Total | 177 | 107 | 70 | 0 | 107 |

17.2.3. Coverage Detail

The entire city is not served with solid waste collection and disposal. The efficiency of the services is 40-50% as given below. Most of the areas of the city remain either un-served or partially served. The detail of these areas is given below:



a) Partially Served Areas of City

No regular service is rendered in the under mentioned areas. The main complaints are attended by sending the machinery & labor once or twice a week.

| | | | |
|------------------------|---------------------------|---------------------------|----------------------|
| 1- Shadman Park | 2- Al-Faiz Society | 3- Gulshan Colony | 4- Nishatabad |
| 5- Ansar Colony | 6- Sharif Pura | 7- Hussania Colony | |

b) Un-Served Areas

Under mentioned areas are still un served:

| | | |
|--------------------------|-------------------------|--------------------------|
| 1- Tufail Colony | 2- Islam Pura | 3- Housing Colony |
| 4- Usman Town | 5- Ashraf Colony | 6- Qadir Colony |
| 7- Siraj Town | 8- Bashir Town | 9- Hashim colony |
| 10- Chak no 55/2L | 11- Gazi abad | 12- Ravi Town |
| 13- Major colony | 14- Green Town | 15- Aftab Town |

| | | |
|-----------------------|---------------|---------------------|
| 16-Chak 96 | 17- 364 Basti | 18- Samanzar Colony |
| 19-Millat town | 20- Tariqabad | 21- Tower Town |

17.2.4. Levying of Sanitation Fee

No sanitation fee has been levied by MC and the entire expenditure given below is being met from MC's own resources and the PFC share being given by Provincial government.

17.2.5. Reason for Poor Service

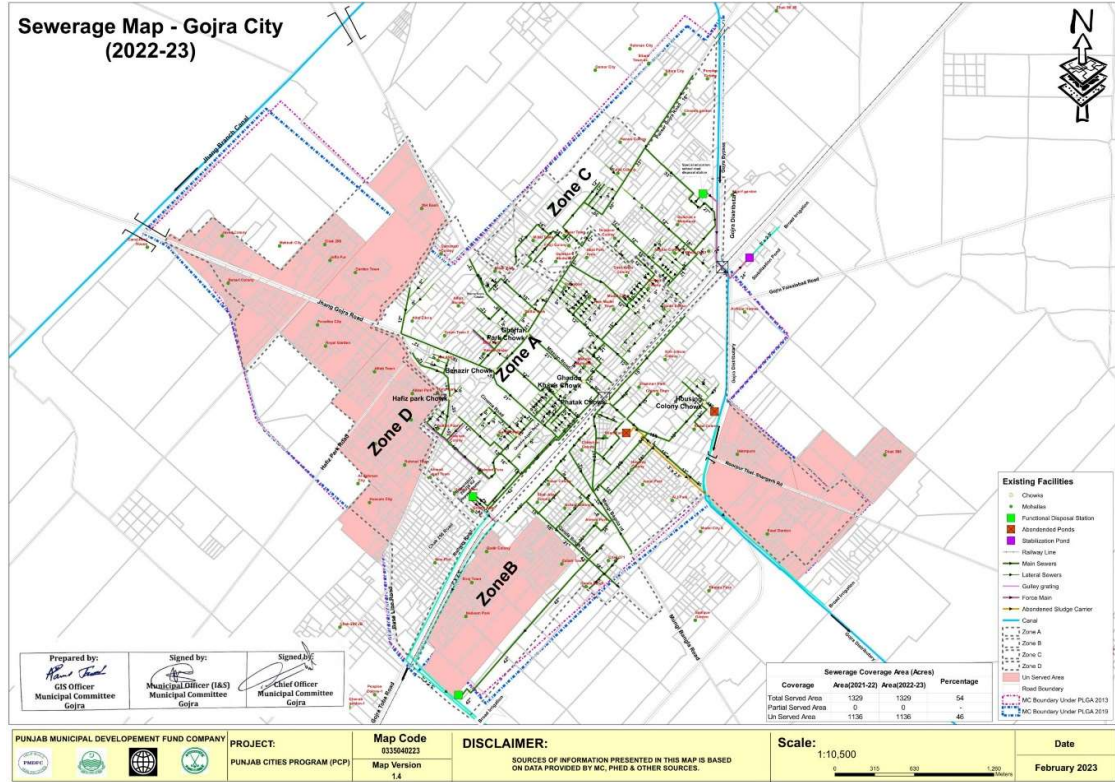
The city has un-satisfactory solid waste management system. Resources available to handle the solid waste are limited to serve the whole area of city. Limitation in resources is described here.

- a) Shortage of sanitary workers and vehicle drivers.
- b) Shortage and inefficient equipment and machinery.
- c) Non availability of landfill site for dumping of solid waste. Currently waste is being dumped along the road side which is totally unhygienic.
- d) No proper collection points in city are available. However, at some places walled dumps exist wherefrom solid waste is collected and transported to the dumping sites.
- e) The waste is being openly dumped without compaction and provision of earth covers which is creating all sorts of hazards like; pollution of underground water, vector and vector borne diseases, obnoxious smell and high insanitary conditions.

17.3. Sewerage

17.3.1. Coverage Map

The city is equipped with sewerage system in 80% area. The sewerage system is divided into four zones (Zone A, B, C & D). The coverage map of sewerage system of Municipal Committee Gojra is as under:



17.3.2. Existing Disposal Works & Pumping Stations

The detail of each pumping station already working in the city is given below:

| Zone | Location | Nos. of collect tanks | Nos. of pumps | Discharge each (cusecs) | Total discharge (cusecs) | Motor BHP | working status | Previous sullage Carriers/force main | | Present Ultimate disposal |
|------|---------------|-----------------------|---------------|-------------------------|--------------------------|-----------|----------------|--------------------------------------|-----------|---------------------------|
| | | | | | | | | Size | Condition | |
| A | BalwantPura | 2 | 6 | 6 | 30 | 60 | Yes | 2.5"x 3.0" | Good | Broad Irrigation |
| B | Zeshan Colony | 2 | 6 | 1 | 2 | 10 | Yes | 2.5"x 3.0" | Good | Broad Irrigation |

| | | | | | | | | | | |
|----------|-------------|---|---|-----|------|-----------|-----|---------|------|---------------------|
| C | Bypass road | 2 | 6 | 5.0 | 20.0 | 75 &50 | Yes | 24" dia | Good | Irrigation channel. |
|----------|-------------|---|---|-----|------|-----------|-----|---------|------|---------------------|

17.3.3. Manpower Deployed

The manpower deployed presently for the operation & maintenance of the system is given below:

| | |
|-----------------------|-----------|
| Pump Operators | 01 |
| Baidars | 02 |
| Supervisors | 0 |
| Sewer men | 04 |
| Total | 07 |

17.3.4. Tariff Structure

All the sewer connections are not being charged by this time.

17.3.5. Service Delivery

- The city has main and branch sewers on main roads and streets but few of the streets are not equipped with lateral sewers. These areas are being served with surface drains discharging into the sewers without gulley grating chambers which is allowing all the silt and the floating materials in the sewers. This forms the main reason for chocking of sewers and flooding of the roads and streets.
- Ongoing PHED project will overcome the issues of city up to major extent and after completion of this project whole city will be equipped with sewerage system. However lateral sewers will still be required for most of the streets.
- Waste water treatment is not being done which is major requirement of the city to meet the national standards which requires lowering the BOD of the effluent to 80 mg/l.

17.4. Streetlight

17.4.1. Street lights Existing Situation:

The detail of existing street light facilities in Gojra city is given below which includes street light on main roads and ward wise number of lights, type of light and status of operation. Surveyors conducted onsite surveys at Gojra MC and gathered detailed information about streetlights including their numbers, pole/ fixture types and operation details. Details of the surveyed lights are provided in the following tables:

Detail of Street lights in Gojra City

| Streetlights | MC Operated | Privately Operated |
|--------------|-------------|--------------------|
|--------------|-------------|--------------------|

| | | | |
|--------------------------------------|--------------|--------------|----------|
| Operational Street Lights | 266 | 266 | - |
| Non-Operational Street Lights | 1,723 | 1,723 | - |
| Total | 1,989 | 1,989 | 0 |

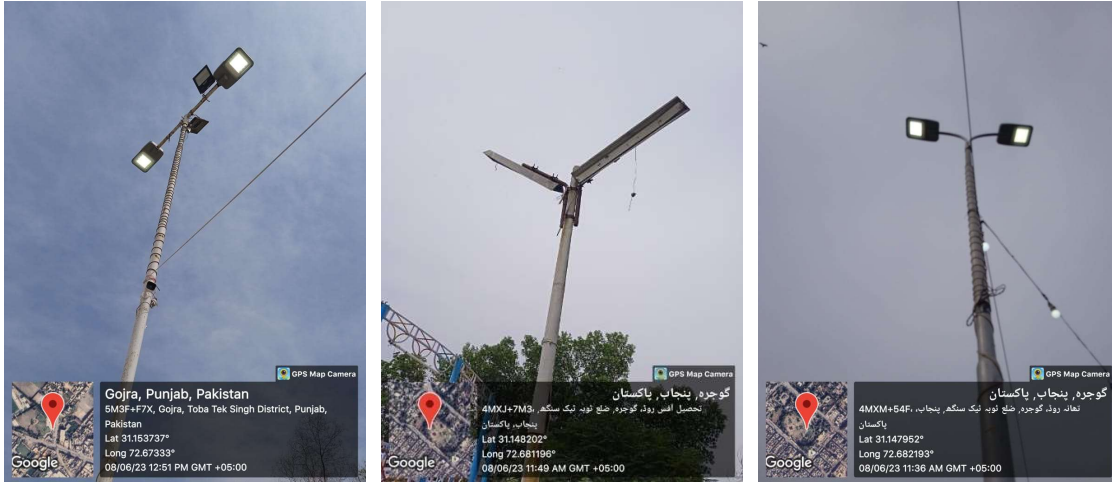
Out of total 1,989 streetlights operated by MC, 863 lights are installed on PC, 665 lights are installed on steel structure, 205 lights are installed on tubular structure, and 72 lights are installed on Wire. The streetlights' structural classification is tabulated below.

| Operated by | Precast Concrete | Steel Structure | Tubular Steel | Wire | Grand Total |
|----------------|------------------|-----------------|---------------|------|--------------|
| MC | 863 | 665 | 205 | 72 | 1,805 |
| Private | - | - | - | - | 0 |

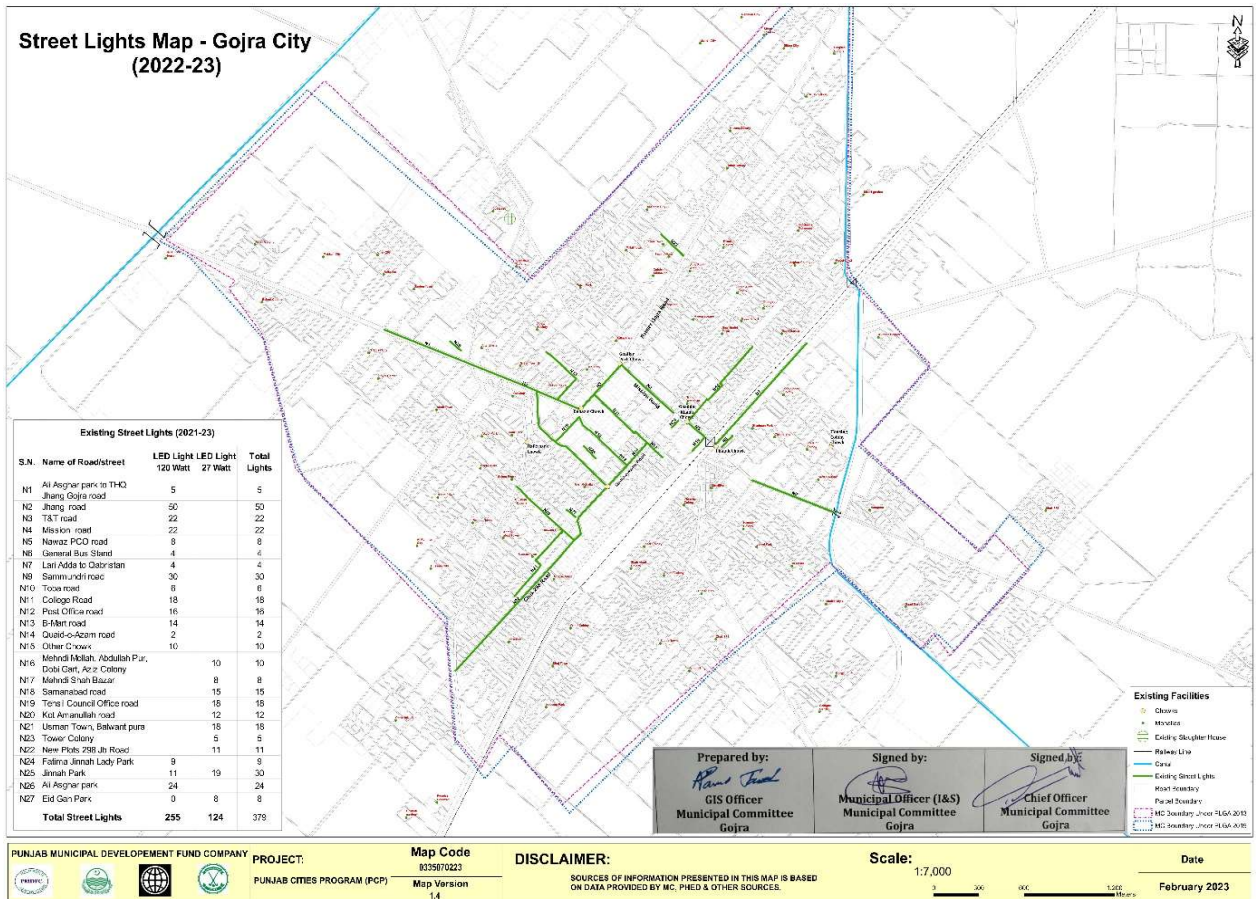
Streetlights of Gojra MC are installed in main areas of the city. None of the streetlights are privately operated but all these streetlights are operated and maintained by the MC. Further details of streetlights along with their meter reference numbers in different areas of Gojra are shown in table below:

| Sr/ No | Area | Total Number of Lights | Distance (km) |
|--------|----------------------|------------------------|---------------|
| 1 | Club Road | 130 | 3.535 |
| 2 | Jhang Road | 47 | 1.621 |
| 3 | Ali Asghar Park | 59 | 3.114 |
| 4 | Ayoub Colony | 8 | 0.250 |
| 5 | Javaid Park / Colony | 7 | 0.205 |
| 6 | Jafa Pur | 36 | 2.556 |
| 7 | Painsra Road | 8 | 1.175 |
| 8 | Tower Colony | 11 | 0.755 |
| 9 | Hazara Colony | 13 | 0.555 |
| 10 | Kacha Gojra | 65 | 2.942 |
| 11 | Millat Town | 6 | 0.192 |
| 12 | Wazir Park | 36 | 1.716 |
| 13 | Saman Zar | 40 | 2.611 |
| 14 | Al-Faiz Society | 14 | 0.529 |
| 15 | Saman Abad | 31 | 1.656 |
| 16 | Kot Abdi | 24 | 0.983 |
| 17 | Akbar Park | 24 | 2.100 |
| 18 | Haider Park | 40 | 2.195 |
| 19 | Imam Bargah | 52 | 3.577 |

| Sr/ No | Area | Total Number of Lights | Distance (km) |
|--------|-------------------------|------------------------|---------------|
| 20 | Ghala Mandi | 146 | 8.057 |
| 21 | Gulshan Colony | 29 | 1.059 |
| 22 | Muhallah No Shahi | 6 | 0.272 |
| 23 | Kot Ghulam Muhammad | 105 | 6.011 |
| 24 | Mission Road | 38 | 1.178985 |
| 25 | Shahabad Colony | 27 | 1.303804 |
| 26 | Abdullah Pur | 87 | 4.645525 |
| 27 | Model Town | 31 | 2.818832 |
| 28 | Imamia Colony | 32 | 1.898211 |
| 29 | Tariq Abad | 18 | 1.163803 |
| 30 | New Plot | 132 | 9.029232 |
| 31 | Habib Park | 34 | 2.606816 |
| 32 | Dastgir Colony | 34 | 1.57735 |
| 33 | Qadri Darbar | 31 | 1.466713 |
| 34 | Asghar Colony | 6 | 2.307082 |
| 35 | Qabristan | 14 | 1.398196 |
| 36 | Lari Adda | 24 | 1.846432 |
| 37 | Hasnia Colony (Outside) | 44 | 2.738535 |
| 38 | Housing Colony | 28 | 1.782005 |
| 39 | Samundri Road | 34 | 0.776105 |
| 40 | Islam Pura | 45 | 2.436463 |
| 41 | Hasnia Colony | 55 | 3.382516 |
| 42 | Sharif Pura | 23 | 1.313337 |
| 43 | Sharif Pura -2 | 19 | 0.773561 |
| 44 | Chak 371 J.B | 65 | 2.759746 |
| 45 | Siraj Town | 58 | 2.963712 |
| 46 | Ashraf / Ansar Colony | 40 | 5.016153 |
| 47 | Takia Phuman Shah | 54 | 5.957522 |
| 48 | Ladies Park | 6 | 0.278747 |
| 49 | Shaheed Park | 62 | 1.124431 |
| 50 | Bihar Colony | 11 | 1.85986 |



17.4.2. Coverage Map



18. MC Response to the Requests of Citizens under RTI Act 2013

No request received from any citizen during the current year.

**SUMMARY OF RESPONSE TO CITIZENS REGARDING RTI REQUESTS
(2022-23)**

| MC Section | No. of Requests Received | No. of Requests Attended | Average No. of Days/ Time span to Attend Request | No. of Requests Refused/ Not Fit for Sharing Information | No. of Requests Forwarded to Other Departments for Seeking Information | Total No. of Requests In Progress | Total No. of Requests Pending | Citizen's Satisfaction Feedback | Remarks |
|-------------------|---------------------------------|---------------------------------|---|---|---|--|--------------------------------------|--|----------------|
| Chief Officer | x | x | x | x | x | x | x | x | x |
| MO (I&S) | x | x | x | x | x | x | x | x | x |
| MO (F) | x | x | x | x | x | x | x | x | x |
| MO (P) | x | x | x | x | x | x | x | x | x |
| MO (R) | x | x | x | x | x | x | x | x | x |
| Total | x | x | x | x | x | x | x | x | x |

Human Resource Detail

MC Name: Gojra

| Section Name | Name of Post | BPS | Vacancy Detail (Nos.) | | | Remarks |
|----------------------------------|---------------------|---------|-----------------------|--------|--------|---------|
| | | | Sanctioned | Filled | Vacant | |
| Office of Chairman/Vice chairman | Chairman | Elected | 1 | 0 | 1 | |
| | Vice Chairman | Elected | 1 | 0 | 1 | |
| | Junior Clerk | 2 | 2 | 2 | 0 | |
| | Naib Qasid | 2 | 2 | 2 | 0 | |
| Chief Officer | Chief Officer | 17 | 1 | 1 | 0 | |
| | Senior Octroi Clerk | 14 | 1 | 1 | 0 | |
| | Computer Operator | 12 | 1 | 0 | 1 | |
| | Junior Clerk | 11 | 3 | 1 | 2 | |
| | Imam Masjid | 5 | 1 | 0 | 1 | |
| | Chowkidar | 3 | 2 | 2 | 0 | |
| | Naib Qasid | 3 | 1 | 0 | 1 | |
| | Naib Qasid | 1 | 4 | 3 | 1 | |
| | Driver | 5 | 1 | 1 | 0 | |
| | Daftri | 4 | 1 | 0 | 1 | |
| Municipal Officer (Regulation) | MO (R) | 17 | 1 | 0 | 1 | |
| | Senior Octroi Clerk | 14 | 1 | 0 | 1 | |
| | Junior Clerk | 11 | 3 | 2 | 1 | |
| | Naib Qasid | 2 | 1 | 1 | 0 | |
| | Legal Advisor | Fixed | 1 | 0 | 1 | |

| Section Name | Name of Post | BPS | Vacancy Detail (Nos.) | | | Remarks |
|---|--------------------------------|-------|-----------------------|--------|--------|---------|
| | | | Sanctioned | Filled | Vacant | |
| Municipal Officer (Planning) | M O (P) | 17 | 1 | 1 | 0 | |
| | Sub Engineer | 11 | 1 | 0 | 1 | |
| | Junior Clerk | 11 | 2 | 1 | 1 | |
| | Car Driver | 4 | 1 | 1 | 0 | |
| | Naib Qasid | 1 | 1 | 1 | 0 | |
| Municipal Officer (Finance) | MO (F) | 17 | 1 | 1 | 0 | |
| | Senior Octroi Clerk | 14 | 3 | 0 | 1 | |
| | Senior Adda Fee Clerk | 14 | 2 | 0 | 2 | |
| | Computer operator | 12 | 1 | 0 | 1 | |
| | Tax Clerk | 11 | 7 | 5 | 2 | |
| | Assistant Accountant | 11 | 1 | 0 | 1 | |
| | Octroi Clerk | 11 | 3 | 3 | 0 | |
| | Head Clerk Tax | 9 | 1 | 0 | 1 | |
| | Naib Qasid | 3 | 9 | 2 | 7 | |
| | Naib Qasid | 2 | 5 | 5 | 0 | |
| | Naib Qasid | 1 | 5 | 4 | 1 | |
| | Superintendent Slaughter House | Fixed | 1 | 0 | 1 | |
| Municipal Officer (Infrastructure & Services) | MO (Infrastructure) | 17 | 1 | 1 | 0 | |
| | Senior Sub Engineer | 16 | 1 | 0 | 1 | |
| | Sub Engineer | 11 | 1 | 1 | 0 | |
| | Works Clerk | 14 | 1 | 0 | 1 | |
| | Senior Clerk | 14 | 1 | 0 | 1 | |
| | Junior Clerk | 11 | 2 | 2 | 0 | |

| Section Name | Name of Post | BPS | Vacancy Detail (Nos.) | | | Remarks |
|--------------|---------------------------------|-----|-----------------------|--------|--------|---------|
| | | | Sanctioned | Filled | Vacant | |
| | Jeep Driver | 7 | 1 | 1 | 0 | |
| | Driver Water Lorry | 5 | 1 | 1 | 0 | |
| | Naib Qasid | 2 | 1 | 1 | 0 | |
| | Driver Water Works | 4 | 1 | 0 | 1 | |
| | Driver Portable Engine | 3 | 1 | 0 | 1 | |
| | Plumber | 5 | 5 | 5 | 0 | |
| | Staff for eradication of dogs | 1 | 1 | 1 | 0 | |
| | Water supply/tube well operator | 25 | 16 | 9 | 0 | |
| | Masson | 5 | 1 | 0 | 1 | |
| | Helper Street Light | 1 | 2 | 2 | 0 | |
| | Oilman | 2 | 1 | 1 | 0 | |
| | Tractor Driver | 5 | 10 | 4 | 6 | |
| | Fire Brigade Driver | 6 | 1 | 1 | 0 | |
| | Fireman | 5 | 4 | 4 | 0 | |
| | Jetting Sucker Machine Driver | 5 | 1 | 0 | 1 | |
| | Driver Arm Loader Truck | 5 | 1 | 1 | 0 | |
| | Sewer man | 1 | 5 | 5 | 0 | |
| | Back Hoe Tractor Driver | 4 | 1 | 0 | 1 | |
| | Dewatering set operator | 3 | 5 | 0 | 5 | |
| | Operator desilting machine | 1 | 2 | 4 | 1 | |
| | Sanitary Inspector | 8 | 1 | 1 | 0 | |
| | Sanitary Supervisor | 5 | 4 | 4 | 0 | |
| | Malaria Cooli | 3 | 2 | 2 | 0 | |

| Section Name | Name of Post | BPS | Vacancy Detail (Nos.) | | | Remarks |
|--------------|-------------------|-----|-----------------------|------------|------------|---------|
| | | | Sanctioned | Filled | Vacant | |
| | Water carrier | 1 | 17 | 9 | 8 | |
| | Water carrier | 2 | 5 | 4 | 1 | |
| | Water carrier | 3 | 9 | 3 | 6 | |
| | Sanitary Worker | 3 | 38 | 0 | 38 | |
| | Sanitary Worker | 2 | 5 | 0 | 5 | |
| | Sanitary Worker | 1 | 124 | 75 | 49 | |
| | Disposal Driver | 3 | 1 | 0 | 1 | |
| | Garden Supervisor | 5 | 1 | 1 | 0 | |
| | Baildar | 3 | 10 | 1 | 0 | |
| | Baildar | 2 | 2 | 1 | 1 | |
| | Baildar | 1 | 13 | 0 | 8 | |
| Total | | | 376 | 198 | 181 | |