

# Annual Report 2021-22



**Municipal Committee Gojra**

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## **Foreword**

On behalf of the Municipal Committee Gojra, I hereby present this Annual Report for the financial year 2021-22. The report will give an insight into the performance and achievements of the Municipal Committee achieved during financial year 2021-22. The current Annual Report outlines MCs successes in relation to our mandate as mentioned in the key focus areas of Local Government Act. This can be summarized as; Building a Municipal Committee that is efficient, effective and responsive; Strengthen Accountability and promote fairness in its dealings; Accelerating Service Delivery and supporting the vulnerable; Promoting Economic and Social development; Fostering Development Partnerships, Social Cohesion and Community Uplift Programs. It is pertinent to note that these endeavors' can never be successfully achieved on their own but it becomes materialized by the collective efforts of officers, officials and support staff who work together in identifying challenges and to meet those challenges with rigorous efforts and earnest professional approach.

It is commendable to note the improvements in relation to our spending and expenditure patterns, but we need to do more. The ever-present excuse of lack of resources might be a legitimate one, but the key question is how effectively we use the resources at our disposal to accomplish our goals and attaining set targets. It is clear in this annual report that we are moving in the right direction. It is of paramount importance to synchronize our program plans with quarterly targets to achieve our broader goals effectively and efficiently.

**Administrator  
Municipal Committee  
Gojra**

## 1. Background

Gojra town was established in 1896 when colonization of Lyallpur (Faisalabad) began. The railway line between Lyallpur and Gojra was laid in 1899. The town was given the status of notified area committee in 1904 and upgraded as B-Class Municipality in 1925. In 1906 the population was 2,589, according to The Imperial Gazetteer of India "The business done in this rising mart on the railway, which has sprung into existence in the last six years owing to the extension of the Chenab Canal to the surrounding country, bids fair to rival in importance that of Lyallpur itself". In 1919 following the Rowlatt Act, hartals broke out throughout Punjab, Gojra was affected by serious protests and a member of the Church Mission Society had to be escorted out of the town by loyal residents.

After independence from Britain, in view of its increasing size, it was declared as 2nd class Municipal Committee in 1960. The town was raised to the status of Tehsil town and affiliated with the newly established district Toba Tek Singh on 01.07.1982. After the introduction of Devolution of Powers Plan, the Municipal Committee Gojra came into being on 12.08.2001. Canal rest house is the oldest building constructed during British government in 1898.

Gojra is a city of Toba Tek Singh district, it is located at 33°16'60N 73°20'60E and is located 30 miles (50 km) from Faisalabad and 20 miles (32 km) north of Toba Tek Singh. Gojra tehsil spreads over an area of 916 square kilometres with a population of 495,096 (as per DCR 1998). Urban population is 117,892 as per 1998 census with annual average growth rater of Tehsil is 3.29.

The population census report of year 2017 has not been published by Government of Pakistan. However the provisional data available from 2017 census contains a population of 174,860 persons within the municipal boundary of this town.

### **Traditional Crops (Wheat, Sugarcane & Cotton)**

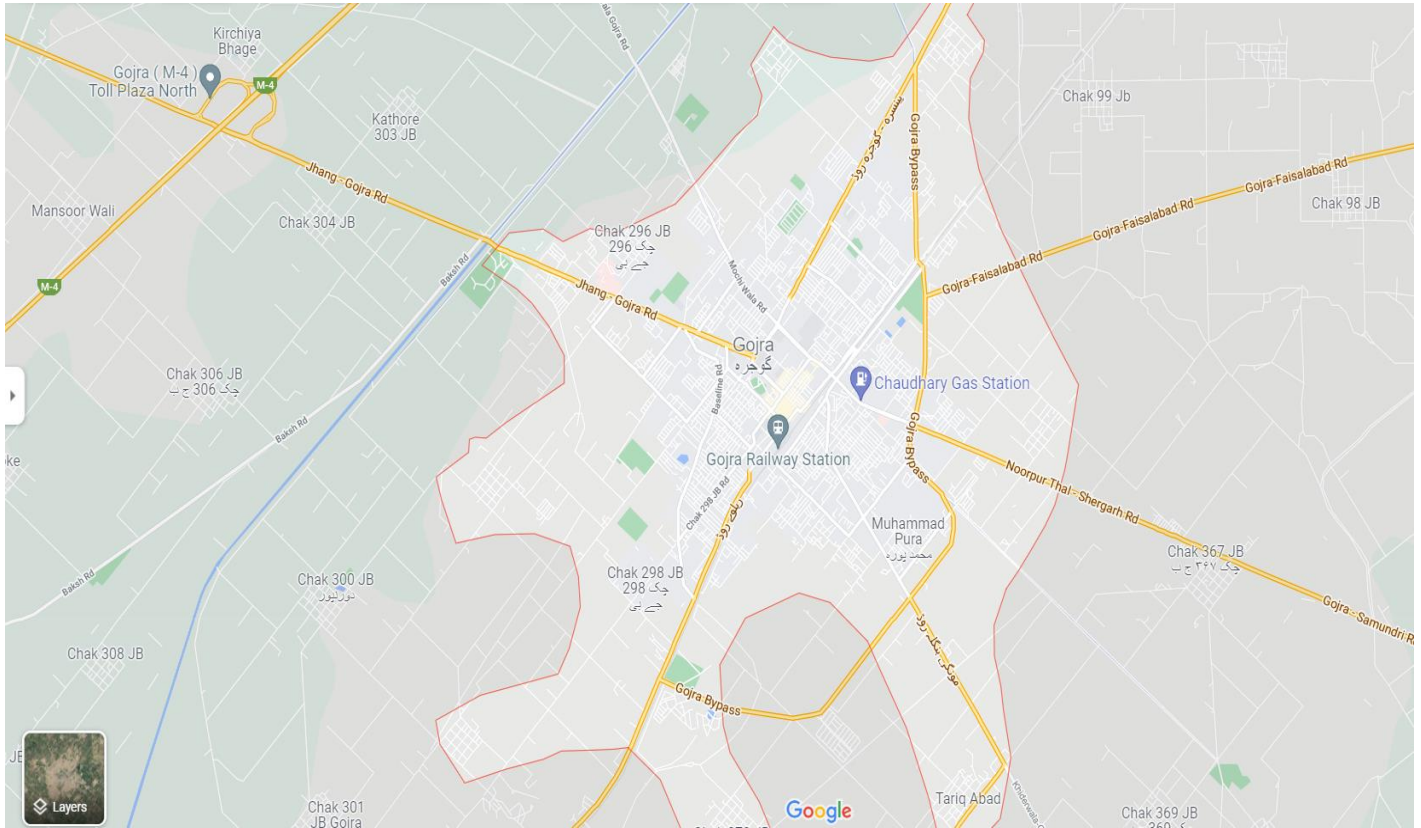
Gojra has fertile land with enormous potential in agriculture yield. Major crops in this area are wheat, sugarcane and cotton.

### **Economic Activity in the City**

The city is an industrial center with major railway yards, engineering works, and mills that process sugar, flour, and oil seed. Gojra has its own fabric mills, which import and export to other countries. At present, following industries have been housed in Gojra.

<b>Sr. #</b>	<b>Major Industries</b>
1.	Sugar Mill
2.	Cotton & Textile Mill
3.	Flour Mills
4.	Dairy Farms

## 2. Tehsil Gojra Map



### 3. Functions of Municipal Committee Gojra

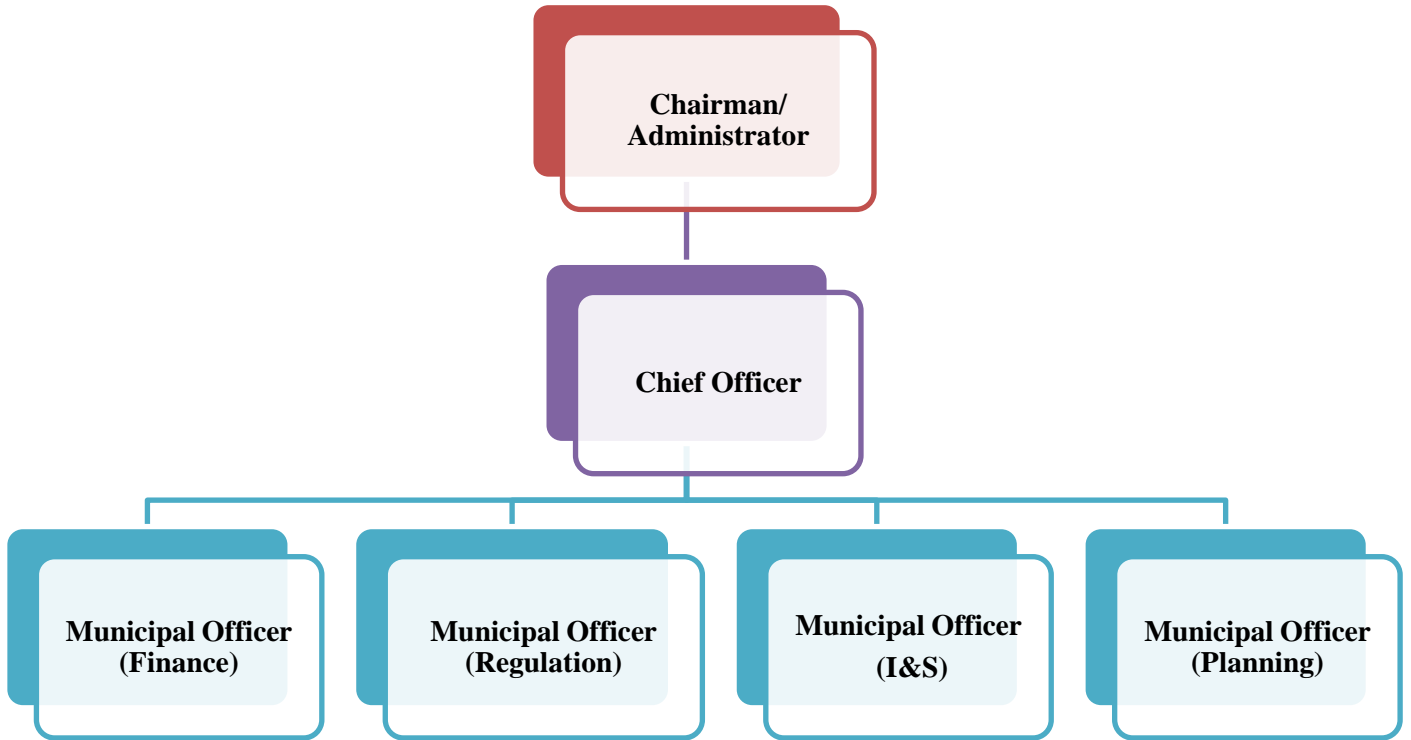
Municipal Committee Gojra is responsible for performing the following functions as per new PLGA 2022:

- (a) implement the provisions of this Act, rules and bye-laws;
- (b) exercise control over land-use including land-subdivision, land development and zoning by public and private sectors for any purpose, including for agriculture, housing, industry, commerce markets, shopping and other employment centers, residential, recreation, parks, entertainment etc., as per the approved Master Plan;
- (c) subject to any other special law relating to preparation and approval of Regional, Master and land use plan for the time being in force; approve spatial plans, zoning, land use plans, including classification and reclassification of land, as per the approved Master Plan;
- (d) enforce building control as may be prescribed;
- (e) undertake urban design and urban renewal programs;
- (f) approve development schemes for beautification of urban areas;
- (g) prepare, approve, execute and manage development plans;
- (h) regulate development and management of site development and housing schemes;
- (i) manage properties, assets and funds vested in the local government;
- (j) lease and rent out properties owned or otherwise vested in, managed or maintained by the local governments;
- (k) undertake landscape, parks, monuments and municipal ornamentation;
- (l) prepare and approve budget, revised budget and annual and long-term municipal development programs;
- (m) approve taxes and fees etc.;
- (n) collect approved taxes, fees, rates, rents, tolls, charges, fines and penalties;
- (o) prepare and approve proposals for construction of express ways, fly-overs, bridges, roads, under passes owned by or vested in local governments;
- (p) regulate affixing of sign-boards and advertisements except where this function is being performed by the Park and Horticulture Authority;
- (q) naming and renaming of roads, streets and public places vested in, managed or maintained by the local governments;
- (r) develop integrated system of water reservoirs, water sources, water supply and treatment plants, drainage including storm water drainage, liquid and solid waste collection, disposal and treatment including landfill site and recycling plants, sanitation and other municipal services;
- (s) provide, develop, manage, operate, maintain and improve the municipal infrastructure and services, including –
  - (i) roads and streets;



- (ii) traffic planning, engineering and management including traffic signaling systems, signs on roads, street markings, parking places, transport stations, stops, stands and terminals;
- (iii) street lighting; and
- (iv) playgrounds, open spaces, graveyards and arboriculture.
- (t) provide, develop, manage, operate, maintain and improve the municipal infrastructure maintain municipal records and archives;
- (u) maintain a comprehensive data base and information system and provide public access to it on nominal charges;
- (v) regulate and organize sports, cultural, traditional and recreational events, fairs and shows;
- (w) undertake adaptive reuse strategies to restore, preserve and undertake heritage and historical assets through agency arrangement, in the local area;
- (x) establish and manage municipal libraries;
- (y) promote school sports and traditional local sports;
- (z) ensure environmental protection;
- (aa) encourage tree afforestation and plantation at local level;
- (bb) provide assistance through grants to registered and credible Government and Non-Government Organizations for provision of public service;
- (cc) regulate and establish street markets in the manner prescribed;
- (dd) undertake steps to implement population control policy of Government;
- (ee) regulate private markets and establish and maintain public markets;
- (ff) regulate, establish and maintain cattle and other animal markets and slaughter houses;
- (gg) regulate sale of cattle;
- (hh) enforce all municipal laws, rules and bye-laws governing its functioning;
- (ii) authorize an officer or officers to issue notice to a person committing any municipal offence and initiate legal proceedings for continuance of commission of such offence or for failure to comply with the directions contained in such notice;
- (jj) sue, prosecute and defend court cases;
- (kk) assist relevant authorities in disaster management and relief activities;
- (ll) provide relief for the widows, orphans, poor, trans genders and other persons in distress, and children and persons with disabilities;
- (mm) make arrangements for enhancement of the care of disabled persons, paupers, aged, sick, persons of unsound mind, abandoned minors, juvenile delinquents, drug addicts, victims of child abuse, needy and disadvantaged persons; and
- (nn) exercise administrative, operational and management control of the devolved district level offices of the Government departments as may be notified by the Government.

#### 4. Municipal Committee Organogram



## 5. Administrative Setup

**Assistant Commissioner/ Administrator**

**Mr. Uzair Ali Khan**

Office No: 046-9200081-3



**Chief Officer**

**Mr. Ishtiaq Ahmed Gondal**

Office No: 046-9200081



**Municipal Officer (Finance)**

**Muhammad Ameen Sheikh**

Office No.: 046-3510107



<p><b>Municipal Officer (Infrastructure &amp; Services)</b> <b>Mr. Shahrukh Tahir</b> Officer No: 046-9200081</p>	 A portrait of Mr. Shahrukh Tahir, a man with a beard and mustache, wearing a light blue button-down shirt. He is sitting at a desk with his hands clasped in front of him. On the desk, there are papers, a pen holder, and a small container. Behind him, there is a framed portrait of a man in a military-style uniform and a map on the wall.
<p><b>Municipal Officer (Regulation)</b> <b>Mr. Touseef-ur-Rheman</b> Officer No: 046-9200081</p>	 A portrait of Mr. Touseef-ur-Rheman, a man with dark hair, wearing a light blue button-down shirt. He is sitting at a desk with his hands clasped in front of him. There are papers and a pen on the desk.
<p><b>Municipal Officer (Planning)</b> <b>Mr. Asad Ali</b> Officer No: 046-9200081</p>	 A portrait of Mr. Asad Ali, a man with a beard and glasses, wearing a grey blazer over a dark blue shirt. He is sitting at a desk, looking slightly to the right. There is a microphone in front of him and papers on the desk. The background is a wall with a decorative pattern.
<p><b>IT Officer</b> <b>Mr. Abid Ali</b> Officer No: 046-9200081</p>	 A portrait of Mr. Abid Ali, a man with a beard, wearing a grey blazer over a light blue shirt. He is sitting at a desk with a laptop open in front of him. The desk is green, and there are papers and a pen on it.

## 6. Human resource Available at MC

<b>Vacancy Analysis-Section Wise</b>			
<b>Section</b>	<b>Sanctioned</b>	<b>Filled</b>	<b>Vacant</b>
<b>Chairman</b>	08	02	06
<b>Chief Officer</b>	18	13	05
<b>Municipal Officer (R)</b>	15	4	11
<b>Municipal Officer (I&amp;S)</b>	301	167	134
<b>Municipal Officer (P)</b>	09	05	04
<b>Municipal Officer (F)</b>	53	34	19
<b>Municipal Officer (IT)</b>	03	0	03
<b>Municipal Officer (Archt.)</b>	03	0	03
<b>Total</b>	<b>410</b>	<b>225</b>	<b>185</b>

MC Schedule of Establishment is attached as Annex – A

## 7. Annual Budget

Abstract of annual budget of Municipal Committee Gojra is as under:

<b>Municipal Committee Gojra</b>		
<b>Annual Budget Statement For The Year 2022 – 2023</b>		
		<b>Estimated</b>
		<b>2022 – 2023</b>
<b>Opening Balance</b>		<b>890,236,000</b>
<b>Expected Income</b>	Receipts	585,775,000
<b>Total</b>		<b>1,476,011,000</b>
<b>Expected Expenditure</b>	Current Expenditure	472,307,000
	Development Expenditure	931,788,000
<b>Total</b>		<b>1,404,095,000</b>
<b>Closing balance as on June 30th.</b>		<b>71,916,000</b>

## 8. Anti-Dengue Activities

Dengue is a social problem and can be overcome only by including all segments of the society in the anti-dengue drive. By considering need of the hour, MC took steps to create awareness among the people to keep their houses clean and remove stagnant water. MC had been implemented anti-dengue regulations and stern action were imposed on their violators. MC management had given top priority to overcome dengue and special teams had been constituted to keep surveilling high risk areas. In this regard, daily surveillance schedules were prepared, micro plans were developed, field teams were mobilized and social segment of the society were activated to curb the wide spread of epidemic.



## 9. Clean & Green Punjab Campaign

Punjab Government launched an initiative of Clean Green Punjab to make the Punjab cleaner and greener. The clean green Punjab campaign included tree plantation, beautification of cities, sanitation, providing safe drinking water, solid waste management and water waste management to its citizens of Municipal Committee Gojra. MC took this initiative with full zeal and zest and put its best efforts to turn the city into the clean and green. MC understood that there was a dire need to plant tree to a large extent for ensuring pollution-free environment. MC took practical measures with all financial and human resources. MC also evolved a comprehensive awareness campaign for promoting tree plantation and serious efforts were made in this regard.



## 10. Khidmat Apki Dehleez Per

On the directions of Chief Minister Punjab, Sardar Usman Buzdar, 'Khidmat Apki Dehleez per' program was launched in the Gojra City. The basic purpose of the program was to revive government machinery for effective delivery of services. Municipal Committee Gojra were also given specific tasks in accordance with the needs of the public to ensure the effectiveness of service delivery mechanisms. The program was truly beneficial for the masses. Weekly schedule was issued in which the officers of municipal committee monitored the sanitation, sewerage and other matters in their allocated areas. The citizens were asked to identify/ highlight the areas that needs quick attention from Government departments, and Government officials will respond to their issues/suggestions. The activities under “Khidmat Apki Dehleez Par” program had been intensified to clean and beautify government buildings as well as parks, intersections and green belts in all areas of the city. Horticultural development was of great importance and for the purpose, MC Gojra along with other departments in had taken special measures to beautify the City. The Administrator monitored the activities being conducted under the program Apki Dehleez Par to ensure that there was no delay in the resolution of people’s problems and all targets were achieved well in time.





## 11. Trainings & Hands-on Sessions

LG&CD Department with the technical assistance of Punjab Municipal Development Fund Company (PMDFC) often organized training programs and hand on sessions for MC management and staff on need basis. PMDFC team always provides continuous support to MCs' staff for MCs institutional strengthening and capacity building and to enhance performances. Various institutional interventions such as GIS maps, Computerized Financial Management System, Performance Management System, Computerized Complaint Tracking System and MCs' websites has been developed, implemented and make functional in MC. However, MC management and staff are putting its best efforts for accomplishing the heightened scope of work against these interventions to obtain the subsequent Performance Based Grants (PBGs) against related Performance Measures (PMs) under PCP. In this context, to fulfill the MACs and PMs under PCP, the detail of work has been chalked out and mentioned below:

Sr. No.	Interventions	Detail of Work
1	GIS Maps	Updated GIS based maps are available with MCs <ul style="list-style-type: none"> <li>• Base maps,</li> <li>• Municipal Infrastructure maps (water supply, sewerage, solid waste, Road hierarchy &amp; streetlight)</li> </ul>
2	Computerized Financial Management System (CFMS)	<ul style="list-style-type: none"> <li>• Budget Entry for the current financial year</li> <li>• Cash book entry for the current financial year               <ul style="list-style-type: none"> <li>▪ Receipts</li> <li>▪ Expenditures</li> </ul> </li> </ul>
3	Performance Management System (PMS)	<ul style="list-style-type: none"> <li>• Reports on Performance Indicators to track status of municipal services i.e. water supply, sanitation and streetlights:</li> <li>• Expenditures details on various municipal services i.e. water supply, solid waste, street lights as per information provided by MCs</li> <li>• Customized reporting as per requirement</li> </ul>
4	Computerized Complaint Tracking System (CCTS)	<ul style="list-style-type: none"> <li>• Registration of complaints in the web based software</li> <li>• Sector wise (Water Supply, Solid Waste, Street Light, Sewerage System etc) reports</li> <li>• Different analyses of resolved &amp; unresolved complaints</li> <li>• Information pertaining complaint registration and resolution time</li> </ul>
5	MC Websites	Update the links on MC website on regular/ need basis <ul style="list-style-type: none"> <li>• News &amp; Event</li> <li>• Notice &amp; Tenders</li> <li>• Administrative setup (Name of officer, date of joining, qualification, total service, contact No)</li> <li>• Budget</li> <li>• Incumbency</li> <li>• Other website links</li> </ul>
<b>Actions accomplished for implementation of the interventions</b>		

- A. MCs designated the officials to manage the interventions
- B. Refresher Trainings.
- C. Continuous follow-up by PMDFC
- D. MCs managed requisite hardware
- E. MC management were sensitized to review systems generated reports on regular basis.



## 12. Infrastructure Projects Completed under Punjab Cities Program (PCP)

Infrastructure projects completed under Punjab Cities Program (PCP) in MC Gojra is as under:

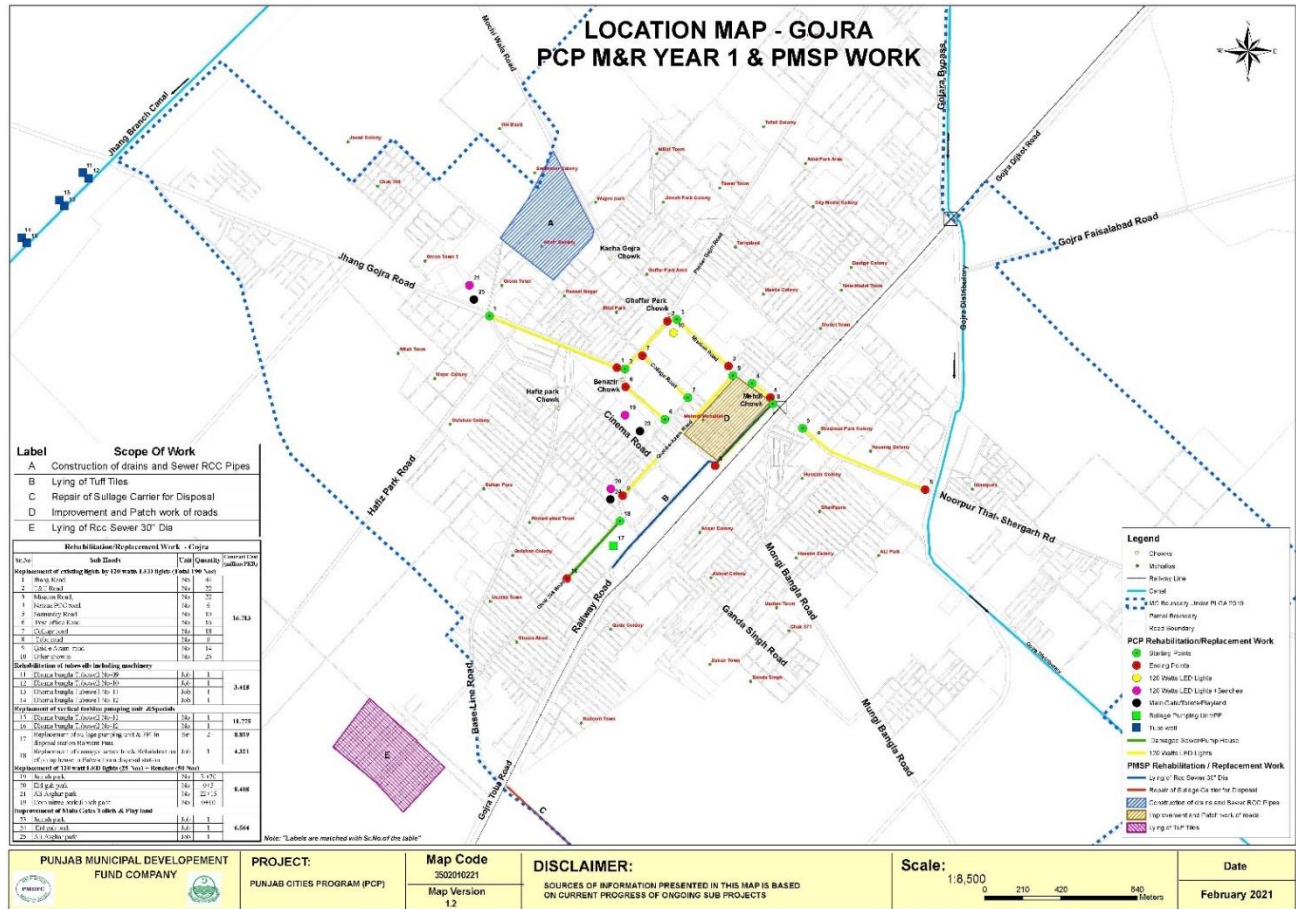
Sr.#	Project Name	Project Detail	Duration	Project Cost Rs. in Million
1	<b>Rehabilitation of Municipal Services in MC Gojra (Group-A)</b>	<p><b>I-Water supply</b></p> <ol style="list-style-type: none"> <li>1. Rehabilitation of tube well chambers and Machinery</li> <li>2. Rehabilitation of Intermediate Pumping Stations</li> <li>3. Vertical Turbine Pump &amp; Specials</li> <li>4. Bulk Water Flow Meter</li> <li>5. Hypo-Chlorinators</li> <li>6. Motor Control Units</li> <li>7. Replacement of Sluice Valve</li> <li>8. Replacement of non-return Valve</li> <li>9. Rehabilitation of Ground Storage Tank</li> <li>10. Water Supply Lines</li> </ol> <p><b>III- Solid waste management</b></p> <ol style="list-style-type: none"> <li>1. Improvement of walled dumps</li> </ol> <p><b>IV- Parks</b></p> <ol style="list-style-type: none"> <li>1. Replacement of 120 watt LED lights</li> <li>2. Replacement 27 watt LED bulbs</li> <li>3. Installation of Parks light with Electric pole <ul style="list-style-type: none"> <li>• RCC Benches</li> <li>• PVC Pipe Line</li> </ul> </li> <li>4. Improvement of Main Gates</li> <li>5. Improvement of Toilets</li> <li>6. Improvement of Play and Joy land</li> </ol> <p><b>V- Street Light</b></p> <ol style="list-style-type: none"> <li>1. 120 watt LED lights</li> <li>2. 27 watt LED bulbs</li> <li>3. Photo electric Sensor Switch</li> <li>4. Installation of MCU, Switches and breakers</li> </ol> <p><b>Erection of copper conductor 2 core</b></p> <ol style="list-style-type: none"> <li>i) 3/0.74mm (3/0.029")</li> <li>ii) 3/0.74mm (3/0.029")</li> </ol> <p><b>Erection of copper conductor 2 core</b></p> <ol style="list-style-type: none"> <li>i) 7/1.63mm(7/0.064")</li> </ol> <p><b>VI- Office Building</b></p> <p>Replacement of Existing Lights by LED Lights in Office Building.</p>	8	61.99
2	<b>Rehabilitation of Municipal Services in MC Gojra (Group-B, Repair Works)</b>	<p><b>Solid waste management</b></p> <ol style="list-style-type: none"> <li>1. Repair of front end loaders</li> <li>2. Repair of Tractor &amp; Trolleys</li> <li>3. Repair of hand/ donkey carts</li> <li>4. Repair of garbage containers</li> <li>5. Painting of garbage containers</li> <li>6. Repair of arm roll truck</li> </ol> <p><b>Office building installation</b></p>	6	4.84

		1. Repair of assembly Engine overhauling complete in all respect TSC-8306, TSC-306 2. Denting and painting complete in all TSC-8306, TSC-306		
3	<b>Rehabilitation of Municipal Services in MC Gojra (Group-C) Supply Items</b>	<b>Supply Items</b> 1. Provision of winch machines for de silting of collecting tanks of disposal works 2. Supplying of chain pulley block capacity 10 Ton. 3. Provision of sewer safety equipment (i) Tripod stand with winch complete 4. Supplying of ceiling fans 56" with Copper winding 5. Supplying of Battery 135 AMP 6. Hand/donkey carts without donkey 7. Supply of Tyres (113 Nos.)	6	8.15

### 13.Machinery & Equipment Detail for Solid Waste Management

MC Gojra procured latest machinery and equipment for improved solid waste management. Total PKR 201.19 million was spent on procurement of machinery & equipment. The detail is at follows:

Sr. No.	Detail of Machinery & Equipment
1)	Compactor Trucks
2)	0.8 m <sup>3</sup> Containers
3)	Three wheeled conventional handcarts
4)	Mini Tippers
5)	Water Bowsers with spray system
6)	Truck mounted vacuum sweeper 4 cubic meter
7)	Font Blade Tractor
8)	Fronnd End Loader
9)	Dumper Trucks 10 m <sup>3</sup>
10)	Wheel Excavator
11)	Motor Bike 70 CC



### 14. Infrastructure Development (Phase-II)

The MC Gojra under Punjab Cities Program (PCP) started infrastructure development initiatives to bring up adequate and cost effectively functional infrastructure which can fulfil the needs of the citizen with satisfactory service delivery level both in quality and quantity. In this regard, MC with the technical assistance and guidance of PMDFC started its projects under close consultation with qualified engineering consultants. The services include are:

- Water Supply Systems
- Sewerage, Storm water drainage & Waste Water Treatment Plants
- Urban roads and Street Lights
- Parks and Green Spaces
- Solid Waste Management & Sanitary Landfills

The salient features are:

1. Prioritization of the subprojects through stakeholders’ consultative sessions
2. Preparation of the Sectoral Plans for below given services with planning horizon of year 2050

3. Preparation of Detailed Design of the projects in the determined priority
4. Preparation of the priority lists of the projects for year 2030, 2040 and 2050
5. Resident supervision of execution of the projects

**15.PCP Projects – Pictorial Report**

Before	After
 <p data-bbox="245 695 751 726">Jinnah Park Tuff tiles Before rehabilitation</p>	 <p data-bbox="824 695 1414 726">Jinnah Park Tuff tiles (60 mm) after rehabilitation</p>
 <p data-bbox="203 961 805 1020">Latitude: 31.153815 Longitude: 72.673242 Elevation: 174.93 m Accuracy: 0.0 m Time: 26-07-2020 12:56 Note: site handover status ALI ASGHAR PARK(BASE MATERIAL)</p> <p data-bbox="358 1037 638 1068">Ali Asghar Park Pavers</p>	 <p data-bbox="980 1037 1260 1068">Ali Asghar Park Pavers</p>
 <p data-bbox="203 1360 805 1383">Time: 15-09-2020 12:07 Note: tubewell No 9 before rehabilitation.</p> <p data-bbox="245 1400 751 1432">Before Rehabilitation tub well chamber 09</p>	 <p data-bbox="818 1318 1430 1383">Latitude: 31.160381 Longitude: 72.652057 Elevation: 167.1945 m Accuracy: 3.0 m Time: 02-26-2021 10:03 Note: painting of tube well chamber 09</p> <p data-bbox="875 1400 1365 1432">After Rehabilitation tub well chamber 09</p>
 <p data-bbox="203 1661 805 1684">Time: 15-09-2020 11:45 Note: tubewell No 11 before rehabilitation.</p> <p data-bbox="224 1696 776 1728">Before rehabilitation Tub well Chamber No 11</p>	 <p data-bbox="850 1696 1386 1728">After rehabilitation Tub well Chamber No 11</p>



Balwant Pura disposal Pump House before installation of Sullage Pumping Units (5 Cusec)



Balwant Pura Disposal Pump House after installation of Sullage Pumping Units (5 Cusec)



**Before:**  
Cultus Car (TSC-306) Existing Condition



**After:**  
Cultus Car (TSC-306) After repair



**Before:**  
POTOHAR Jeep (TSC-8306) repair



**After:**  
POTOHAR Jeep (TSC-8306) repair



**Before:**  
Garbage Containers repair



**After:**  
Garbage Containers repair



 <p>Time: 04-09-2020 20:27 Note: jang road existing light Powered by NoteCam</p>	
<p>Before replacement of Street light poles Jang Road</p>	<p>After replacement of Street lights 120 watt with Poles Jang Road</p>
	
<p>Before replacement of Street light poles Samundary road</p>	<p>After replacement of Street light poles Samundary road</p>
	
<p>Before replacement of Street light Poles Collage Road</p>	<p>After replacement of Street light Poles Collage Road</p>
 <p>Time: 26-01-2021 21:12 Note: jinnah park before light Powered by NoteCam</p>	 <p>Latitude: 31.145175 Longitude: 72.681611 Elevation: 172.1153 m Accuracy: 5.0 m Time: 02-10-2021 18:56 Note: jinnah park 120 watt light Powered by NoteCam</p>
<p>Before replacement of Street light poles Jinnah Park</p>	<p>After replacement of Street lights at Jinnah Park</p>

## 16. Municipal Services Delivery Detail

### 16.1. Water Supply System

#### 16.1.1. Water Sources

The city has marginally fresh ground water near to the canal but the subsoil water of most of the city is brackish and unfit for human consumption. Skimming tube wells have been installed on the left bank of this canal to harness fresh subsoil water from the shallow aquifers being recharged by the canal. The inhabitants have their own water sources such as hand pumps or motorized pumps. Due to lack of awareness about potable water, the citizen are extracting contaminated water from the shallow aquifers. However 07 Nos. of filtration plants have been installed in the city for supply of potable water to the citizen and most of the residents are fetching drinking water from these filtration plants. The city is divided into eight zones by distribution areas and is designated as 1 to 8 Zones. Originally 25 tube wells were installed on the bank of Jang branch Canal and all of these are operational.

#### Existing Sources Capacity

Zone	No. of tube wells	Capacity each (cusecs)	Total capacity (cusecs)	Working hours per day	Daily water production (mgd)	
					Present with 8 hours pumping	Possible with 15 hours pumping
All zone	23	0.5	11.5	8	2.063	3.868
	2	0.75	1.5	8	0.269	0.504
<b>Grand total</b>	<b>25</b>	<b>-</b>	<b>13.00</b>	<b>-</b>	<b>2.332</b>	<b>4.372</b>
<b>Present population of the City</b>					235,987	Persons
<b>Present water production per capita per day</b>					9.9	Gallons

#### 16.1.2. Water Supply Hours

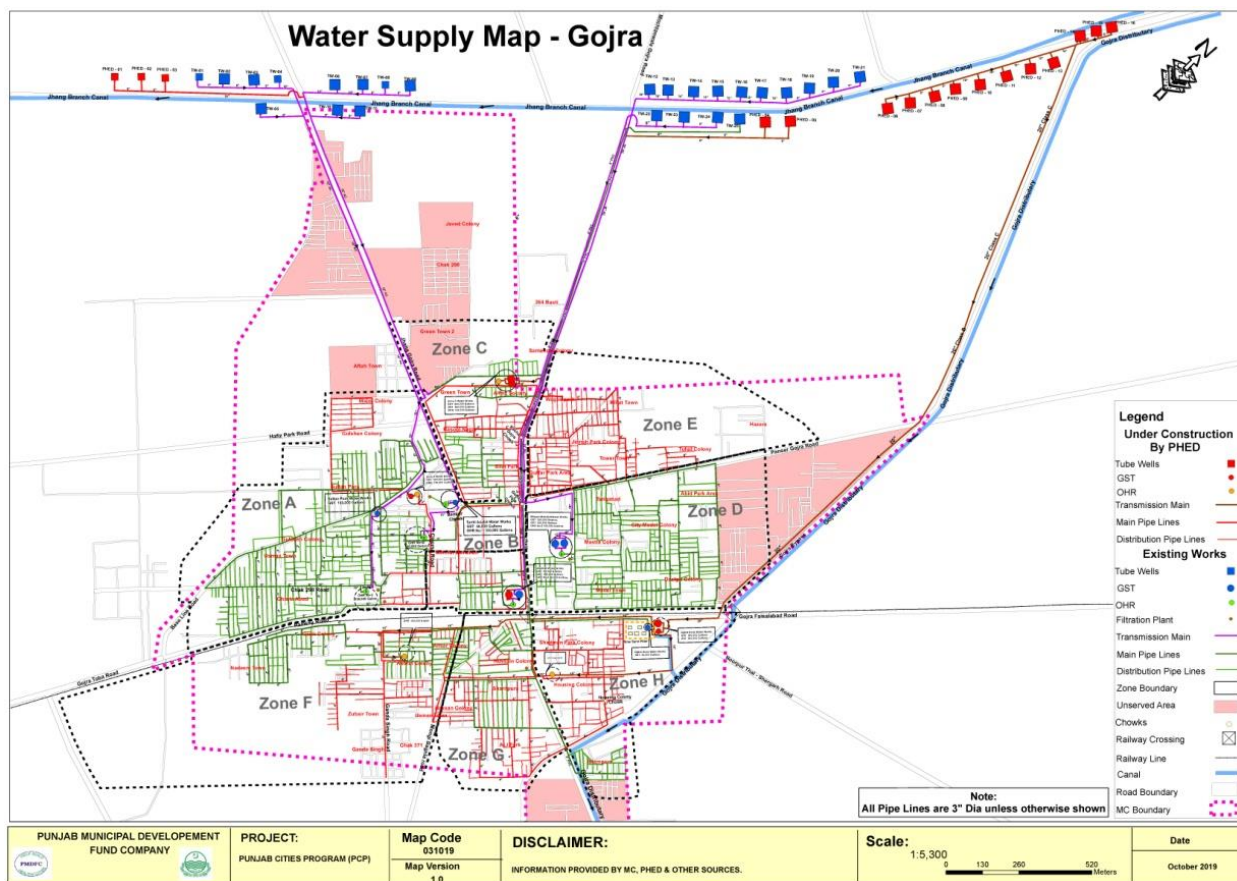
The Town is being served by direct pumping. On average MC is supplying 08 hours of water to households daily as per given schedule:

Water Supplied Hours			
Morning	Mid-day	Evening	Total
2	2	2	6.0

### 16.1.3. Total Coverage of the City

Water supply abandoned areas do not exist in whole water supply system of Gojra city. The detail of water connections and percent connected are given as under:

No. of Connections				%age Connected
Domestic	Commercial	Industrial	Total	
7,500	26	-	7,526	25%



### 16.1.4. Tariff Structure

The consumer connections are not metered and hence water wastage should be predominant over here. The tariff comprises of flat rates not even levied according to the area of houses. The water rates are given below:

Tariff Rate/ Month		
Domestic	Commercial	Industrial
Rs.150/-	Rs.750/-	-

### 16.1.5. Water Waste & Water Management

Lot of water wastage is occurring in the water supply system in below given ways:

- a) Some consumer connections have no taps.
- b) Some consumers keep the taps open in all water supply hours although they do not need water.
- c) Most of the overhead tanks of the consumers have no float valve and when their tank is full, the water flows down to the drains continuously during the supply hours.

The water wastage requires excessive water production and high electricity consumption. It is exerting a large pressure on the municipal budget. Large savings in the electricity bills and ultimately the O&M cost, can be affected by reducing the water wastage at the consumer ends. It will save lot of water and water shortage can be addressed by conservation of water being wasted at present. The best and efficient way to save water and reduce O&M cost is the consumer metering.

### 16.1.6. Manpower Deployed

The manpower deployed on water supply system in MC Gojra is given below:

Slot	Sanctioned Strength	Existing Strength	Vacant Post	Manpower on Daily Wages	Total Manpower Deployed
<b>Tube well Operators</b>	21	4	17	-	4
<b>Chowkidars</b>	-	-	-	2	2
<b>Electricians</b>	-	-	-	-	-
<b>Plumbers</b>	-	-	-	5	5
<b>Bill Clerks</b>	-	-	-	4	4
<b>Total</b>	<b>21</b>	<b>4</b>	<b>17</b>	<b>11</b>	<b>15</b>

## 16.2. Solid Waste Management

### 16.2.1. Solid waste Generation & Disposal

Currently waste is being dumped at Dijkot Road, 6 KM from Municipal Committee. An area of 18.5 Acre on Dijkot road has been allocated by Revenue Department for construction of landfill site. However the suitability of the landfill sites will be determined after detailed

surveys and design of the project by catering the requirement of the environmental standards in vogue in Punjab. The solid waste management efficiency is given below:

<b>Total Waste Generated in a year</b>	<b>17,833 Ton</b>
<b>Avg. Generation of Solid Waste per Month</b>	<b>2,235 Ton</b>
<b>Avg. Solid Waste Disposed of per Month</b>	<b>1,478 Ton</b>
<b>% age Efficiency per Month</b>	<b>71%</b>

### 16.2.2. Equipment & Machinery

Under mentioned collection and transportation machinery is available with MC to handle the solid waste:

<b>Sr. No.</b>	<b>Equipment/ Machinery</b>	<b>Total available Nos.</b>	<b>In working condition</b>
1.	Tractors	5	5
2.	Trolleys	5	5
3.	Tractor Front End Loader	3	3
4.	Tractor Front End Blade	1	1
5.	Tractor with Water Bowser	2	2
6.	Arm Roll Truck	1	-

The existing machinery is neither sufficient nor cost effective and giving rise to low efficiency of collection and disposal of the waste and as a result of that MC is facing higher waste management cost as well as complaints regarding the insanitary conditions in the city.

### 16.2.3. Manpower Deployed

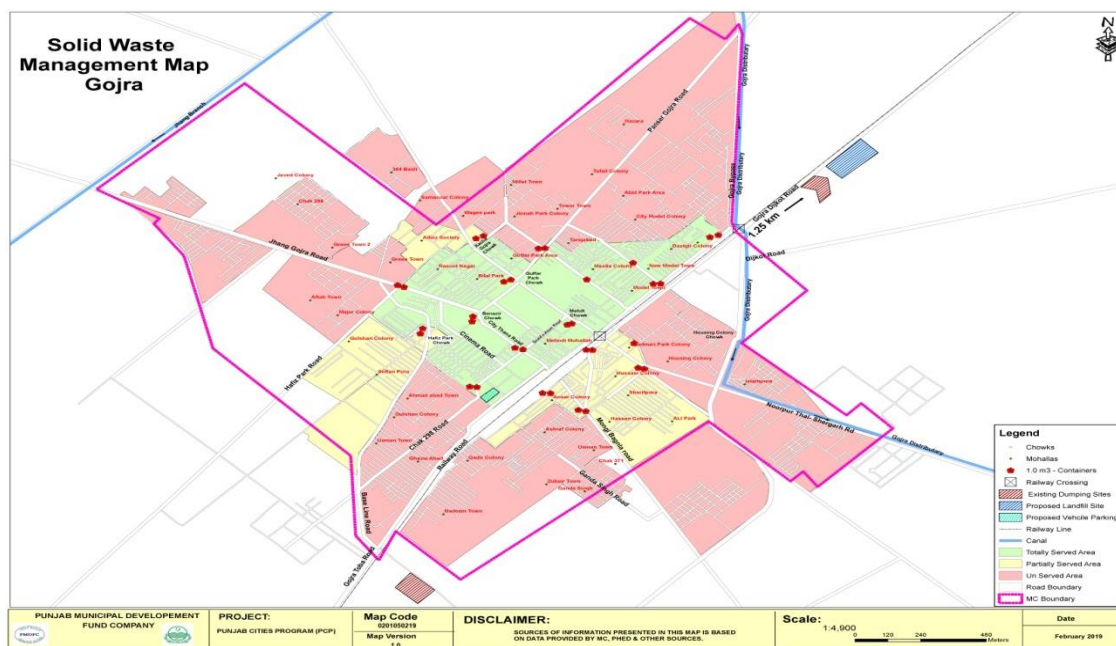
The manpower deployed for collection, transportation and disposal of the solid waste is given in the table below. As indicated by MC Officers, this manpower is not sufficient to serve the entire city at the given standards:

<b>Slot</b>	<b>Sanctioned Strength</b>	<b>Existing Strength</b>	<b>Vacant Posts</b>	<b>Manpower on Daily Wages</b>	<b>Additional MC Demand</b>
<b>Sanitary Workers</b>	193	183	10	-	<b>183</b>
<b>Vehicle Drivers</b>	05	05	-	-	<b>05</b>

<b>Supervisors</b>	04	04	-	-	<b>04</b>
<b>Sanitary Inspectors</b>	01	01	-	-	<b>01</b>
<b>Total</b>	<b>203</b>	<b>193</b>	<b>10</b>	<b>0</b>	<b>193</b>

### 16.2.4. Coverage Detail

The entire city is not served with solid waste collection and disposal. The efficiency of the services is 40-50% as given below. Most of the areas of the city remain either un-served or partially served. The detail of these areas is given below:



### 16.2.5. Un-served & Partially Served Areas

#### a) Partially Served Areas of City

No regular service is rendered in the under mentioned areas. The main complaints are attended by sending the machinery & labor once or twice a week.

<b>1- Shadman park</b>	<b>2- Alfaiz Society</b>	<b>3- Gulshan Colony</b>	<b>4- Nishatabad</b>
<b>5- Ansar colony</b>	<b>6- Sharifpura</b>	<b>7- Hussain colony</b>	

#### b) Un-Served Areas

Under mentioned areas are still un served:

<b>1- Tufail Colony</b>	<b>2- Islampura</b>	<b>3- Housing Colony</b>
-------------------------	---------------------	--------------------------

<b>4- Usman town</b>	5- Ashraf colony	6- Qadir colony
<b>7- Siraj town</b>	8- Basit Town	9-Hashim Colony
<b>10-Chack No – 55/2L</b>	11- Ghaziabad	12- Usman town
<b>13- Major colony</b>	14- Green town	15- Aftab town
<b>16- chak 96</b>	17- 364-basti	18- Samanzar colony
<b>19- Wagee town</b>	20- Millat town	21- Tariqabad
<b>22- Tower town</b>		

#### **16.2.6. Levying of Sanitation Fee**

No sanitation fee has been levied by MC and the entire expenditures are being met from MC's own resources and the PFC share given by Provincial government.

#### **16.2.6. Reason for Poor Service**

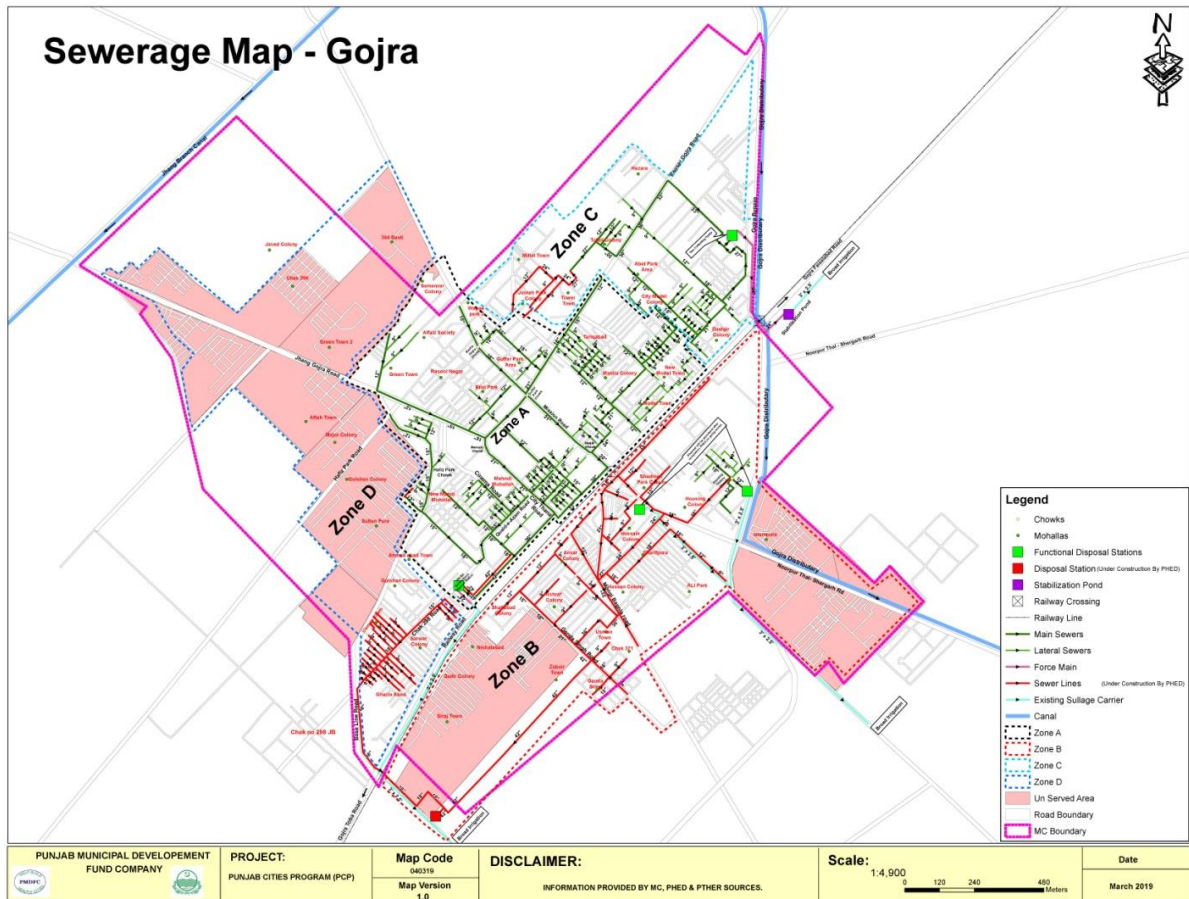
The city has un-satisfactory solid waste management system. Resources available to handle the solid waste are limited to serve the whole area of city. Limitation in resources is described here.

- a) Shortage of sanitary workers and vehicle drivers.
- b) Shortage and inefficient equipment and machinery.
- c) Non availability of landfill site for dumping of solid waste. Currently waste is being dumped along the road side which is totally unhygienic.
- d) No proper collection points in city are available. However at some places walled dumps exist wherefrom solid waste is collected and transported to the dumping sites.
- e) The waste is being openly dumped without compaction and provision of earth covers which is creating all sorts of hazards like; pollution of underground water, vector and vector borne diseases, obnoxious smell and high insanitary conditions.

### **16.3. Sewerage**

#### **16.3.1. Coverage**

The city is equipped with sewerage system in 80% area. The sewerage system is divided into four zones (Zone A, B, C & D). The coverage map of sewerage system of Municipal Committee Gojra is as under:



### Existing Disposal Works & Pumping Stations

The detail of each pumping station already working in the city is given below:

Location	Nos. of collect. Tanks	Nos. of pumps	Discharge each (cusecs)	Total discharge (cusecs)	Mot or BHP	working status	Force main/S. Carrier			Ultimate disposal
							Size	Length (ft)	Condition	
<b>Zone-A Bulwantpura</b>	2	2	3.0	6.0	30	Working	24' Dia	972	Good	Broad Irrigation
		1	6.0	6.0	60					
<b>Sharif pura</b>	1	1	1.0	1.0	15	Working	2.5'x 3'	1000	Good	do
<b>Housing Colony</b>	1	1	1.0	1.0	15	Working	2.5'x 3'	-	Good	do
<b>Zone-C</b>	2	3	5.0	15.0	50	Working	24" dia	1200	Good	do
<b>Zone-B</b>	2	3	5.0	15.0	50	Under construction	Existing sullage carrier of size 3'x2.5'			do



### 16.3.2. Manpower Deployed

The manpower deployed presently for the operation & maintenance of the system is given below:

<b>Pump Operator</b>	<b>03</b>
<b>Baildar</b>	<b>01</b>
<b>Sewer men</b>	<b>05</b>
<b>Total</b>	<b>08</b>

### 16.3.3. Tariff Structure

All the sewer connections are not being charged by this time.

### 16.3.4. Service Delivery

With the completion & commissioning of schemes most of the city will be served but still the need of lateral sewers in large number of streets will persist. Further the most of the area of zone-D will remain without the sewerage system which will need planning and execution of a separate scheme.

## 16.4. Streetlight

### 16.4.1. Street lights Existing Situation:

Street light facility is available on a very few roads in municipal limits of Gojra city. Street light facility is available only on the under mentioned roads in Gojra city:

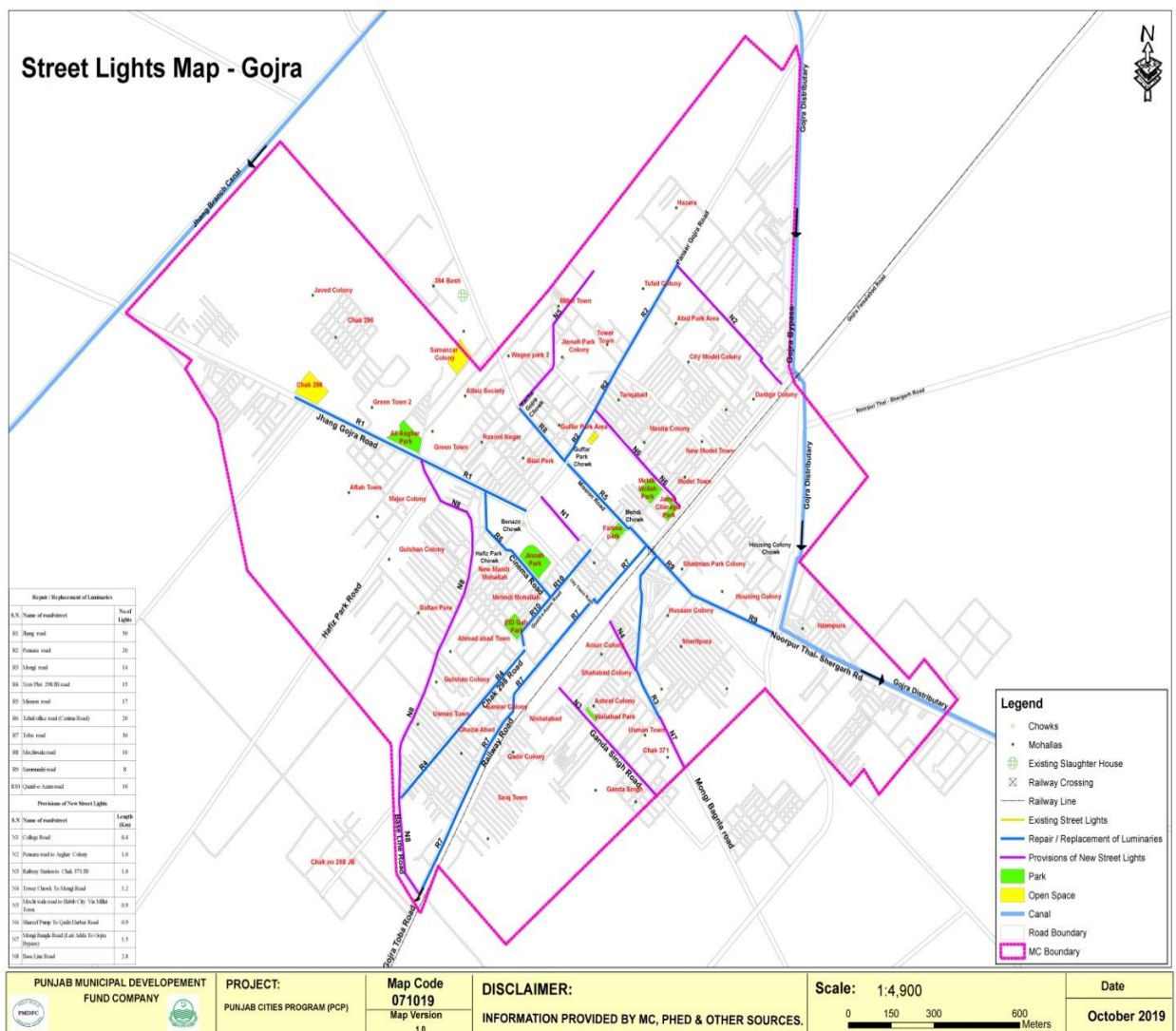
#### A. Detail of Street lights on Main Roads

Sr. No	Road	Qty.
1	Jhang road	50
2	Pensara road	20
3	Mongi road	14
4	New Plot 298/JB road	15
5	Mission road	17

6	Tehsil office road (Cenima Road)	20
7	Toba road	30
8	Mochiwala road	10
9	Sammundri road	8
10	Quaid-e-Azam road	10

**16.4.2. Street lights Coverage Map:**

Street light installed in wards are as below:



## 17. Complaint Management

Municipal Committee Gojra has established a centralized complaint cell for complaints registration, its tracking and resolution. The primary objective of establishing complaint cell was to enhance MC's efficiency in addressing citizens' and building confidence of citizens.

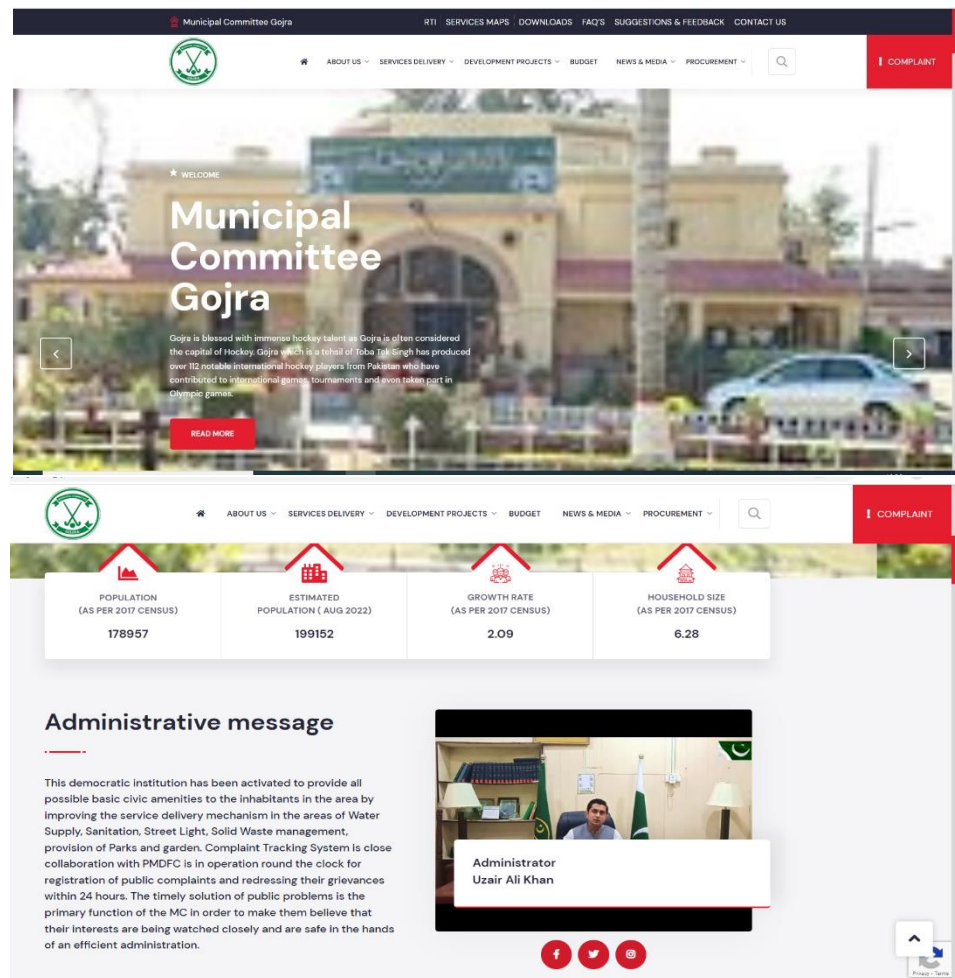
The complaint cell has been provided with telephone line to facilitate the complaint registration over the phone without walking in to the office. Every complaint, whether received in writing or verbally, is recorded in the software by a designated complaint cell incharge. Each recorded complaint generates a unique number already printed on the complaint slip. The complainant also receives the complaint number for the follow up, if required. Once the complaint is resolved by the relevant staff, he returns his part of the complaint slip to the complaint cell with his remarks and the complaint cell in charge updates the status of complaint in the software accordingly. The complainant may inquire the status of his complaint at any time just by calling the complaint registration office with reference to his complaint number. This process ensures the registration and tracking of all the complaints, thus keeping MC staff accountable to the MC management as well as the citizens.

Complaints: Resolved Summary Year – 2021-22	
Sector	Complaints
Water Supply	3%
Sewerage and Drainage	14%
Streetlight	0%
Solid waste	83%



## 18.MC Website (www.mcgojra.lgpunjab.org.pk)

Municipal Committee Gojra has also developed its website for dissemination of information for general public. The information contains all major categories of information for citizen's interest like information about the officers with their telephone numbers, budget detail, Development projects, news and events etc.



## 19.MC Response to the Requests of Citizens under RTI Act 2013

No request received from any citizen during the current year.

**SUMMARY OF RESPONSE TO CITIZENS REGARDING RTI REQUESTS  
(2021-22)**

<b>MC Section</b>	<b>No. of Requests Received</b>	<b>No. of Requests Attended</b>	<b>Average No. of Days/ Time span to Attend Request</b>	<b>No. of Requests Refused/ Not Fit for Sharing Information</b>	<b>No. of Requests Forwarded to Other Departments for Seeking Information</b>	<b>Total No. of Requests In Progress</b>	<b>Total No. of Requests Pending</b>	<b>Citizen's Satisfaction Feedback</b>	<b>Remarks</b>
<b>Chief Officer</b>	x	x	x	x	x	x	x	x	x
<b>MO ( I&amp;S)</b>	x	x	x	x	x	x	x	x	x
<b>MO (F)</b>	x	x	x	x	x	x	x	x	x
<b>MO (P)</b>	x	x	x	x	x	x	x	x	x
<b>MO (R)</b>	x	x	x	x	x	x	x	x	x
<b>Total</b>	x	x	x	x	x	x	x	x	x

## Human Resource Detail

MC Name: Gojra

Section Name	Name of Post	BPS	Vacancy Detail (Nos.)			Remarks
			Sanctioned	Filled	Vacant	
Office of Mayor	Mayor	Fixed	1	0	1	
	Junior Computer Operator	12	1	0	1	
	Junior Clerk	11	1	1	0	
	Naib Qasid	3	1	1	0	
	Office Boy	1	1	0	1	
	Convener	Fixed	1	0	1	
	Junior Computer Operator	12	1	0	1	
	Office Boy	1	1	0	1	
	<b>Sub Total</b>	<b>-</b>	<b>8</b>	<b>2</b>	<b>6</b>	
Chief Officer	Chief Officer	19	1	1	0	
	Senior Clerk	14	3	0	3	
	Senior Octroi Clerk	14	1	1	0	
	Junior Computer Operator	12	1	0	1	
	Junior Clerk	11	3	3	0	
	Chowkidar	3	2	2	0	
	Naib Qasid	3	1	1	0	
	Driver	6	1	1	0	
	Naib Qasid	1	3	3	0	
	Legal Advisor	Fixed	1	1	0	

Section Name	Name of Post	BPS	Vacancy Detail (Nos.)			Remarks
			Sanctioned	Filled	Vacant	
	Office Boy	1	1	0	1	
	<b>Sub Total</b>	<b>-</b>	<b>18</b>	<b>13</b>	<b>5</b>	
<b>Municipal Officer (Finance)</b>	MO (F)	18	1	1	0	
	Senior Clerk	14	1	0	1	
	Junior Computer Operator	12	3	0	3	
	Senior Octroi Clerk	14	5	5	0	
	Senior Adda Fee Clerk	14	3	3	0	
	Tax Clerk	11	6	6	0	
	Octroi Clerk	11	2	2	0	
	Junior Tax Collector	11	10	0	10	
	Octroi Clerk	11	2	2	0	
	Head Clerk Tax	14	1	1	0	
	Naib Qasid	3	4	4	0	
	Naib Qasid	5	3	3	0	
	Naib Qasid	2	4	4	0	
	Naib Qasid	1	3	3	0	
	Office Boy	1	5	0	5	
	<b>Sub Total</b>	<b>-</b>	<b>53</b>	<b>34</b>	<b>19</b>	
<b>Municipal Officer (Regulation)</b>	MO (R)	18	1	0	1	
	Senior Clerk	14	3	0	3	
	Junior Computer Operator	12	1	0	1	
	Junior Tax Collector	11	4	0	4	
	Junior Clerk	11	3	3	0	

Section Name	Name of Post	BPS	Vacancy Detail (Nos.)			Remarks
			Sanctioned	Filled	Vacant	
	Naib Qasid	2	1	1	0	
	Office Boy	1	2	0	2	
	<b>Sub Total</b>	<b>-</b>	<b>15</b>	<b>4</b>	<b>11</b>	
<b>Municipal Officer (Planning)</b>	M O (P)	18	1	1	0	
	Building Inspector	14	2	0	2	
	Junior Computer Operator	12	1	0	1	
	Junior Clerk	11	2	2	0	
	Driver	4	1	1	0	
	Naib Qasid	1	1	1	0	
	Office Boy	1	1	0	1	
	<b>Sub Total</b>	<b>-</b>	<b>9</b>	<b>5</b>	<b>4</b>	
<b>Municipal Officer (IT)</b>	Municipal Officer (IT)	17	1	0	1	
	Junior Computer Operator (IT Assistant)	12	1	0	1	
	Office Boy	1	1	0	1	
	<b>Sub Total</b>	<b>-</b>	<b>3</b>	<b>0</b>	<b>3</b>	
<b>Municipal Officer (Architect)</b>	Municipal Officer (Archit)	17	1	0	1	
	Junior Computer Operator (IT Assistant)	12	1	0	1	
	Office Boy	1	1	0	1	
	<b>Sub Total</b>	<b>-</b>	<b>3</b>	<b>0</b>	<b>3</b>	
<b>Municipal Officer (Infrastructure &amp; Services)</b>	MO (Infrastructure)	18	1	1	0	
	Sub Engineer	14	2	2	0	
	Senior Clerk	12	1	0	1	



Section Name	Name of Post	BPS	Vacancy Detail (Nos.)			Remarks
			Sanctioned	Filled	Vacant	
	Senior Clerk (SDC)	14	1	1	0	
	Junior Computer Operator	12	2	0	2	
	Junior Clerk	11	1	1	0	
	Jeep Driver	8	1	1	0	
	Driver Watering Lorry	5	1	1	0	
	Driver Water Works	4	1	1	0	
	Driver Portable Engine	3	1	1	0	
	Disposal Driver	3	1	0	1	
	Plumber	5	5	5	0	
	Imam Masjid	5	1	0	1	
	Office Boy	1	1	0	1	
	Staff for Eradication of stray dog	1	1	1	0	
	Tubewell Operator	3	9	8	1	
	Helper	1	2	2	0	
	Oilman	2	1	1	0	
	Tractor Driver	5	4	4	0	
	Tractor Driver	6	6	0	6	
	Driver Jetting Sucker Machine	5	1	0	1	
	Driver Arm Roll Truck	5	1	0	1	
	Back Hoe Tractor Driver	4	1	0	1	
	De-watering set operator	3	5	0	5	
	Operator Desilting Machine	1	2	0	2	

Section Name	Name of Post	BPS	Vacancy Detail (Nos.)			Remarks
			Sanctioned	Filled	Vacant	
	Fire Brigade Driver	6	1	1	0	
	Fireman	5	4	4	0	
	Sewerman	1	5	5	0	
	Sanitary Inspector	8	1	1	0	
	Sanitary Supervisor	5	4	4	0	
	Malaria Coolie	3	2	2	0	
	Water Carrier	4	6	6	0	
	Water Carrier	5	1	1	0	
	Water Carrier	2	3	3	0	
	Water Carrier	3	1	1	0	
	Water Carrier	1	7	7	0	
	Garden Supervisor	5	1	1	0	
	Sanitary Worker	3	21	21	0	
	Sanitary Worker	2	5	5	0	
	Sanitary Worker	1	149	53	96	
	Baildar	3	8	8	0	
	Baildar	2	2	2	0	
	Baildar	1	11	11	0	
	Gardner	1	15	0	15	
	Superintendent Slaughter House	Fixed	1	1	0	
	<b>Sub Total</b>	-	301	167	134	
	<b>Total</b>		<b>410</b>	<b>225</b>	<b>185</b>	