

ABBREVIATED RESETTLEMENT ACTION PLAN (ARAP)

Improvement of Existing Gojra Toba Road including
Street Lights and Storm Drain in Municipal Committee,
Gojra

MC-Gojra

December, 2022

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ACRONYMS

AHs	Affected Households	MO-I	Municipal Officer Infrastructure
CO	Chief Officer	MO-P	Municipal Officer Planning
DPO	Deputy Program Officer	OPs	Operational Policies
ESFPs	Environmental & Social Focal Persons	APs	Affected Persons
ESM	Environmental & Social Management	PCP	Punjab Cities Program
ESMF	Environmental & Social Management Framework	PD	Project Director
ESMP	Environmental & Social Management Plan	PDO	Program Development Objectives
GoP	Government of the Punjab	PHED	Public Health Engineering Department
GRC	Grievance Redress Committee	PMDFC	Punjab Municipal Development Fund Company
GRM	Grievance Redress Mechanism	PO	Program Officer
LG&CD	Local Government & Community Development Department	RPF	Resettlement Policy Framework
MC	Municipal Corporation/Committee	SOPs	Standard Operating Procedures
		SPOs	Senior Program Officer
		WB	World Bank

Section-1 Introduction

1.1. Background

Government of Punjab (Govt. of Punjab) sought support from the World Bank for the economic growth of urban sectors in Punjab and launched Punjab Cities Program (PCP). Program is expected to achieve overarching goals of ending poverty and promoting shared prosperity by delivering improved urban infrastructure inclusively and in ways that enhance economic growth and development in the participating cities. Program Development Objectives (PDO) is to strengthen the performance of participating urban local governments in urban management and service delivery.

By achieving the Program Development Objective (PDO), the operation is expected to contribute to the overarching goals of ending extreme poverty and promoting shared prosperity by delivering improved urban infrastructure on an inclusive basis and in ways that enhance economic growth and development in the participating cities. Achievement of the PDO will also make a significant contribution to attaining *Sustainable Development Goal-11* that is sustainable cities and communities.

1.2. City profile

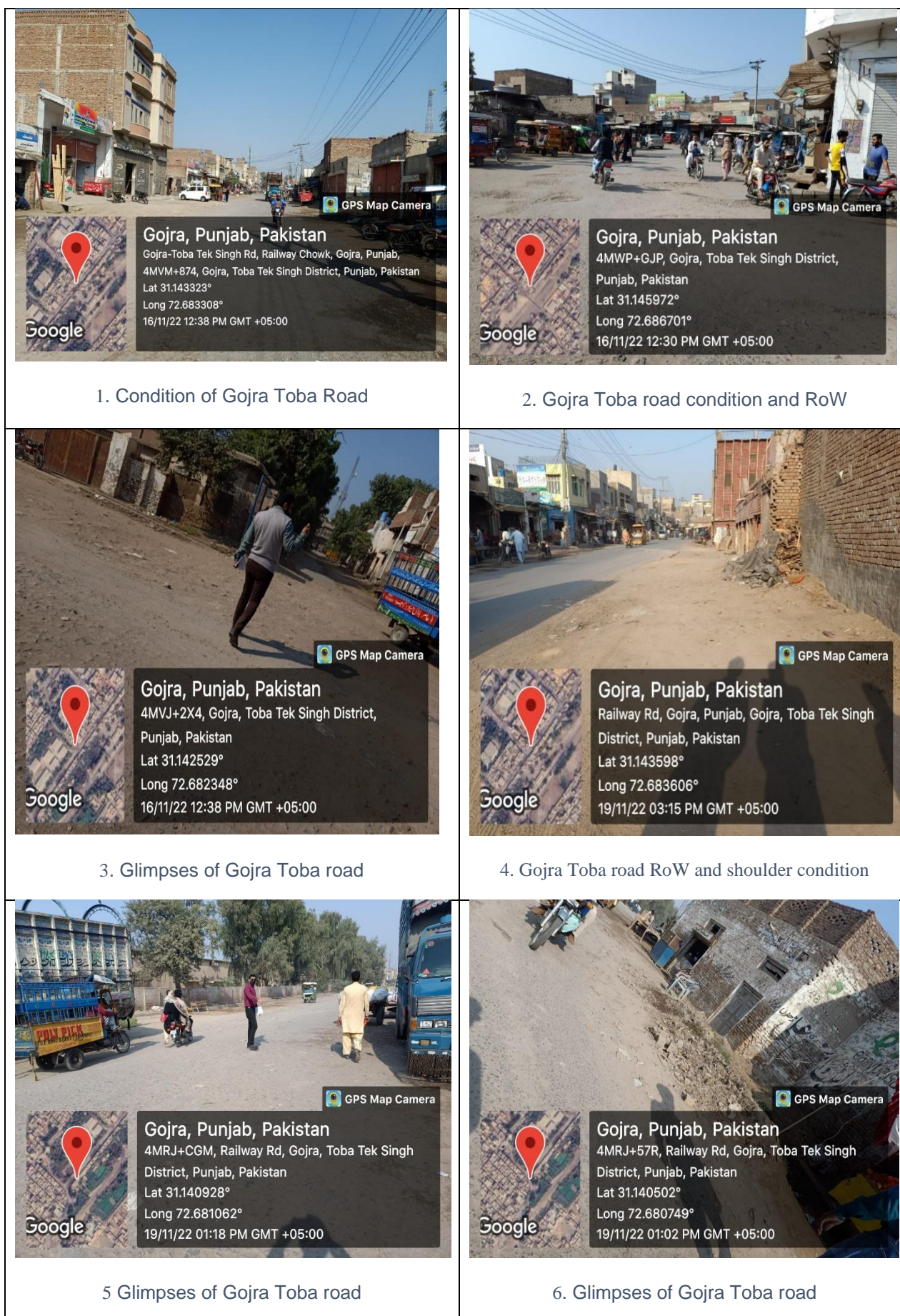
Gojra is one of the tehsils of district Toba Tek Singh of the Punjab province of Pakistan. It was initially founded as a small town to serve as a grain market of cash crops. It is a grain market of cereal crops such as wheat, maize, and oil seeds. It is located at 33°16'60N 73°20'60E almost center of the province Punjab. The City is located 30 miles (50 km) away south East from Faisalabad and 20 miles (32 km) north of tehsil Toba Tek Singh. It was given the status of a Tehsil Headquarter and affiliated with newly established district Toba Tek Singh in 1982. Tehsil Municipal Administration (TMA) Gojra was established in August 2001, following the adoption of PLGA-2001. This Tehsil's lands are very fertile and produce cash crops, which have a thriving market in this city (PMDFC, 2008)¹.

1.3. Sub-project Location

Sub-project alignment passes through Madina Town, Makkah City, Altaf Zikrya Chowk, Behari Colony, Ayoub Colony, Thana Saddar, Ali Asghar Park etc. This Sub-Project is entry point of Gojra from Dhama Bangla Chowk Jhang road, Railway Chowk, Gojra Toba Tek Singh, district. Sub-project area is commercial cum residential in nature. The present physical condition of the site is presented in the **Figure 1**.

^{1,3} PMDFC, (2008). "Punjab municipal services improvement project: planning report Gojra". Punjab municipal development Fund Company, Lahore

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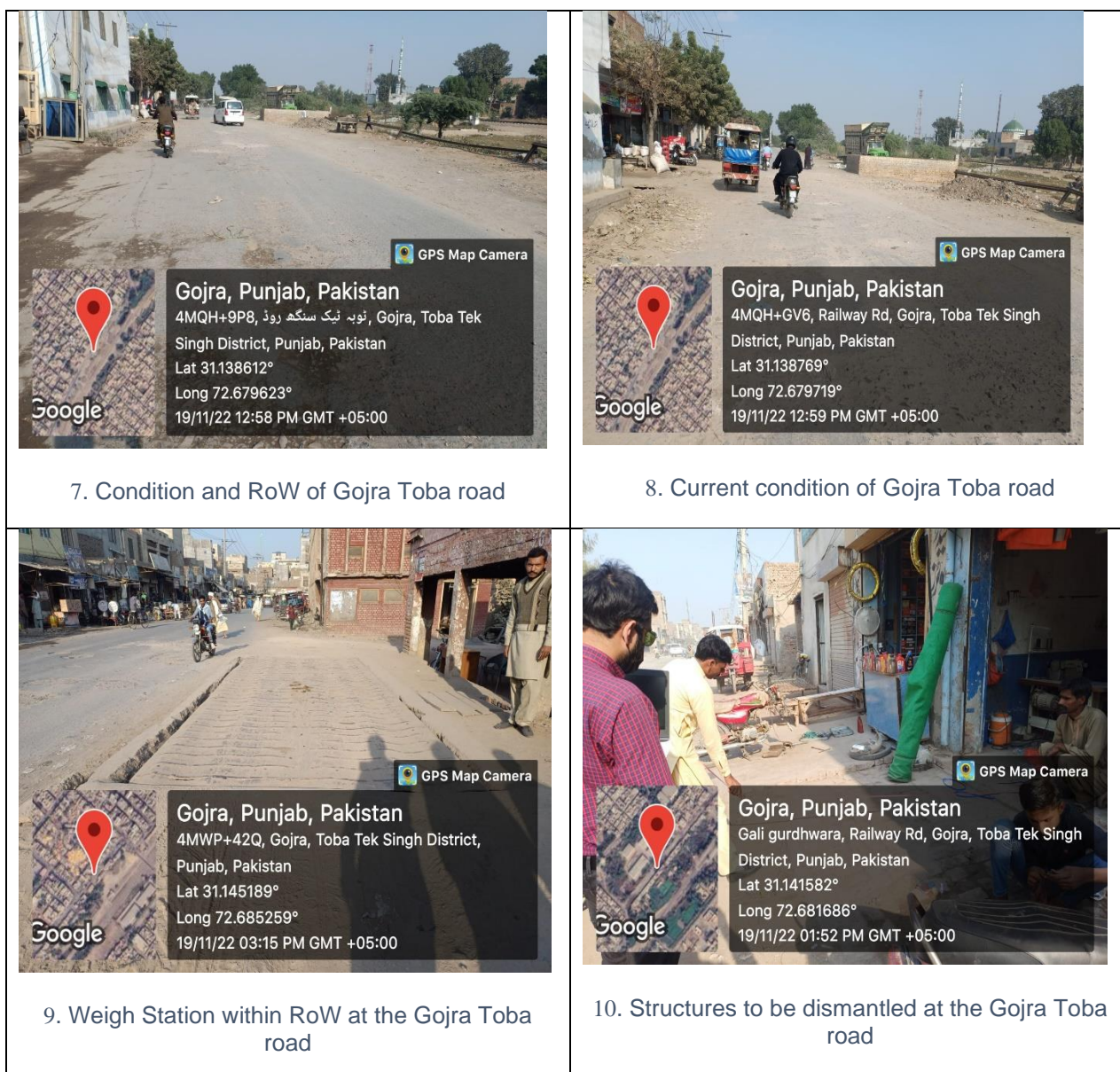


Figure 11:Gojra Tobe road - Presenting deteriorated condition of Sub-Project Site

1.4. Description of Work Activities

The Sub-project intends to improve the existing surface of the road within RoW and to improve the drainage system at P1 Gojra Toba, near Railway Chowk.

Major activities to be carried out on three roads are shown hereunder:

- Earthwork excavation
- Laying sub-base course of stone
- Compaction

- Laying bituminous priming coat
- Constructing standard gully grating chamber
- Laying road edging
- Raising of Man Holes
- Laying Tuff pavers
- Rehabilitation of existing Pavement Structure
- Pavement Marking Painting
- Street Lighting
- Improvement of drainage system

1.5. Subproject Components

The sub-project consists of following components:

- Dismantling brick or flagged flooring without concrete foundation.
- Scarifying old road surface including removal of debris within 1 chain (30 m).
- Earthwork excavation in open cutting upto 5'-0" (1.5 m) depth for storm water channels and drains
- Providing and laying bituminous priming coat
- Providing and laying plant premixed bituminous carpet
- Providing and fixing precast Edge Kerb Stone (4" to 6" thick)
- 7000 Psi Tuff Pavers of approved quality 80mm thick with sand bedding 2" to 3".
- Providing and laying road edging of 3" (75 mm) wide and 9" (225 mm) deep brick
- Providing & fixing Cat Eyes of size 4"x4"x3/4"
- Constructing standard gully grating chamber

1.6. Subproject Objectives

The major goal of the sub-project is to raise street quality, which will improve local people's quality of life and traffic and pedestrian safety.

The sub project has the following specific objectives:

- Improvement of service delivery level of the municipal services in the sector of communication;
- Better travelling facilities for the commuters;
- Reduction in road accidents;
- Saving in travelling and repair cost of the vehicles;
- Reduction in annual maintenance charges of roads and parks;

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- Improvement in environments of the city making them livable;
- Improvement in local and province economy; and
- Improvement in the economic growth potential of the city.

1.7. Resettlement Plan

Resettlement plan or Resettlement Action Plan (RAP) is a document in which project entity specifies the processes that it will follow and the actions that it will take to mitigate adverse effects, compensate losses and provide development benefits to persons and communities affected by the project. For all projects that involve involuntary resettlement, a Resettlement Action Plan is required. Ideally the action plan is developed during project preparation. It establishes the basis for the agreement with the affected parties (APs)².

1.8. Rationale for Preparation of Abbreviated Resettlement Action Plan (ARAP)

According to World Bank Involuntary Resettlement Policy and ESS5, if the affected person is less than 200, considering the resettlement effect non-significant, the Abbreviated Resettlement Action Plan is prepared. Hence, the sub-project includes the resurfacing of existing road surface followed by widening within the right of way (RoW). However, probability of dismantling of some encroached structures is high, hence an Abbreviated Resettlement Action Plan (ARAP) is prepared by complying ESS5. List of sub-project team is shown as **Annex-I**.

² Resettlement Action Plan (RAP), Standard on Involuntary Resettlement and Access Restrictions, Environmental & Social Management System (ESMS) , IUCN, version: November 2018, https://www.ifc.org/wps/wcm/connect/topics_ext_content/ifc_external_corporate_site/sustainability-at-ifc/publications/publications_handbook_rap_wci_131957765942

Section-2 Project Impacts, Entitlement Matrix and Estimated Cost

2.1. General Background

People who occupy or derive livelihoods from a piece of land prior to the cut-off date and who will be physically and/or economically displaced due to permanent or temporary loss of land, structures and/or livelihood, whether full or partial, as a consequence of the project will be eligible for compensation, relocation and livelihood rehabilitation entitlements under this ARAP. Such eligible APs include the following:

- Owners of land and/or structures, including those recognized as legally titled or legalized on the basis of claims recognizable under national law;
- Owners of structures but non-entitled of land they occupy.
- PAPs who neither have formal legal rights nor recognizable claims to lands will be entitled to be compensated for their non-land assets. The eligibility also includes both those who are temporarily/permanently or partially/fully affected by the project including squatters or encroachers;
- Business owners, whether registered under national law or informal;
- Employees of private or public businesses or enterprises, whether registered under national law or informal;
- Vulnerable persons, including households headed by women, elderly and/or disabled persons, the households in local context with per capita incomes at or below the poverty line.
- Mobile vendors and others who may be drawing livelihoods from the area

2.2. Cut-off Date

Cut-off date is defined as the date of the completion of APs census and assets inventory survey. The survey was completed on 19th November 2022, and as such the cut-off date for eligibility under this Plan is 19th November 2022.

2.3. Entitlement Matrix

Since no land or any other asset acquisition is involved both on permanent or temporary basis, thus project specific entitlement matrix is and only relevant items are included.

The entitlement matrix in **Table 2-1** summarizes the provisions for eligibility and entitlements discussed above.

Table 2-1: Entitlement Matrix

Reference: ESMF-PCP Entitlement Matrix (APs eligible for each type of entitlement)			
Type of Loss	Specification	Eligibility	Entitlements
Ref.2 Structures			
Residential, agricultural, commercial, community public,	Partial Loss of structure	Owner (Including non-titled land user)	<ul style="list-style-type: none"> Cash compensation for affected structure (taking into account functioning viability of remaining portion of partially affected structure) for its restoration to original use) at full replacement cost computed at market rate for materials, labor, transport and other incidental costs, without deduction of depreciation. Right to salvage materials from lost structure. Any improvements made to a structure by a lessee/tenant will be taken into account and will be compensated at full replacement cost payable through apportionment between the owner and the tenant as agreed at consultation meetings.

2.4. Identification of Affected Persons (APS)

Details of Affected Person (APs) owing to project activities is shown hereunder:

Table 2-2: Identification of Affected Persons (APS)

Sr. No.	Name of PAP	Type of Asset	Name of Subproject	Contact No.
1.		PCC Floor	P1 Gojra Toba Road, near Railway track, MC Gojra	
2.		PCC Floor		
3.		Brick Floor & Tuft Tile Pavement		
4.		PCC Floor & Tuft Tile Pavement		
5.		PCC Floor		
6.		PCC Floor		
7.		PCC Floor		
8.		Brick Floor		
9.		PCC Floor		
10.		PCC Floor		
11.		PCC Floor		

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Sr. No.	Name of PAP	Type of Asset	Name of Subproject	Contact No.
12.		PCC Floor & Tuff Tile Pavement		
13.		PCC Floor		
14.		PCC Floor		
15.		PCC Floor		
16.		PCC Floor		
17.		PCC Floor		

2.5. Resettlement Cost

The scope of sub-project includes resurfacing of roads and construction of new drain. The patch is about 3.1km long. During site visits, the probability of dismantling of following structures as shown hereunder is high. Some encroached structures may also be affected during execution phase. Cash compensation for affected structure (full or partial taking into account functioning viability of remaining portion of partially affected structure) at full replacement cost for dismantling the structure if PA dismantle the structure by himself based on the Schedule rate of Government of Punjab for MC Gojra allowed to use the salvaged material. Rehabilitation and repair of the affected structure will be carried out by the contractor because cost of tuff tile pavement is included in the BOQs.

The detail of resettlement cost is given in **Table 2-3**.

Table 2-3: Resettlement Cost

Sr#	AP Name	Shop Name	Contact	CNIC	Type of Asset	Unit	Quantity	Rate	Amount (PKR)	MRS, 1st BI-ANNUAL-2023 (01.01.2023 to 30.06.2023) DISTRICT TOBA TEK SINGH
1.		M.A Iron Store			PCC Floor	Sq.ft	27	193.61	5,227	Chapter 6, item 5f
2.		Mehmood Steel Iron Store			PCC Floor	Sq.ft	307	193.61	59,438	Chapter 6, item 5f
3.		Madina Atta Chukki			Tuft Tile Pavement	Sq.ft	10.4	197.4	2,053	Chapter 10 Item 41c
4.		Haider Tyre Tube & Rym Store			Tuft Tile Pavement	Sq.ft	90	197.4	17,766	Chapter 10 Item 41c
5.		Malik Auto Service			PCC Floor	Sq.ft	35	193.61	6,776	Chapter 6, item 5f

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6.		Anees Mirch Chuki			PCC Floor	Sq.ft	33.9	193.61	6,563	Chapter 6, item 5f
7.					PCC Floor	Sq.ft	100	193.61	19,361	Chapter 6, item 5f
8.		Yadgar Tarpal			Brick Floor	Sq.ft	45	92.11	4,145	Chapter 18 item 20
9.					PCC Floor	Sq.ft	35	193.61	6,776	Chapter 6, item 5f
10.		Al Saudia Aluminium			PCC Floor	Sq.ft	96	193.61	18,587	Chapter 6, item 5f
11.		Rana Tea Stall			PCC Floor	Sq.ft	140	193.61	27,105	Chapter 6, item 5f
12.		Fine Auto			Tuft Tile Pavement	Sq.ft	369.5	197.4	72,939	Chapter 10 Item 41c
13.		Al-Barkat Trades			PCC Floor	Sq.ft	1264.4	193.61	244,800	Chapter 6, item 5f
14.		Car Wash Center			PCC Floor	Sq.ft	100	193.61	19,361	Chapter 6, item 5f
15.		Chan Makhan Corporation			PCC Floor	Sq.ft	33	193.61	6,389	Chapter 6, item 5f
16.		Al-Muktar Auto			PCC Floor	Sq.ft	55	193.61	10,649	Chapter 6, item 5f
17.		Naz Baeuty Parlor			PCC Floor	Sq.ft	108	193.61	20,910	Chapter 6, item 5f
								Total	548,847	

Some Glimpses of assets and structures that are likely to be damaged during execution phase as shown hereunder as Figure:

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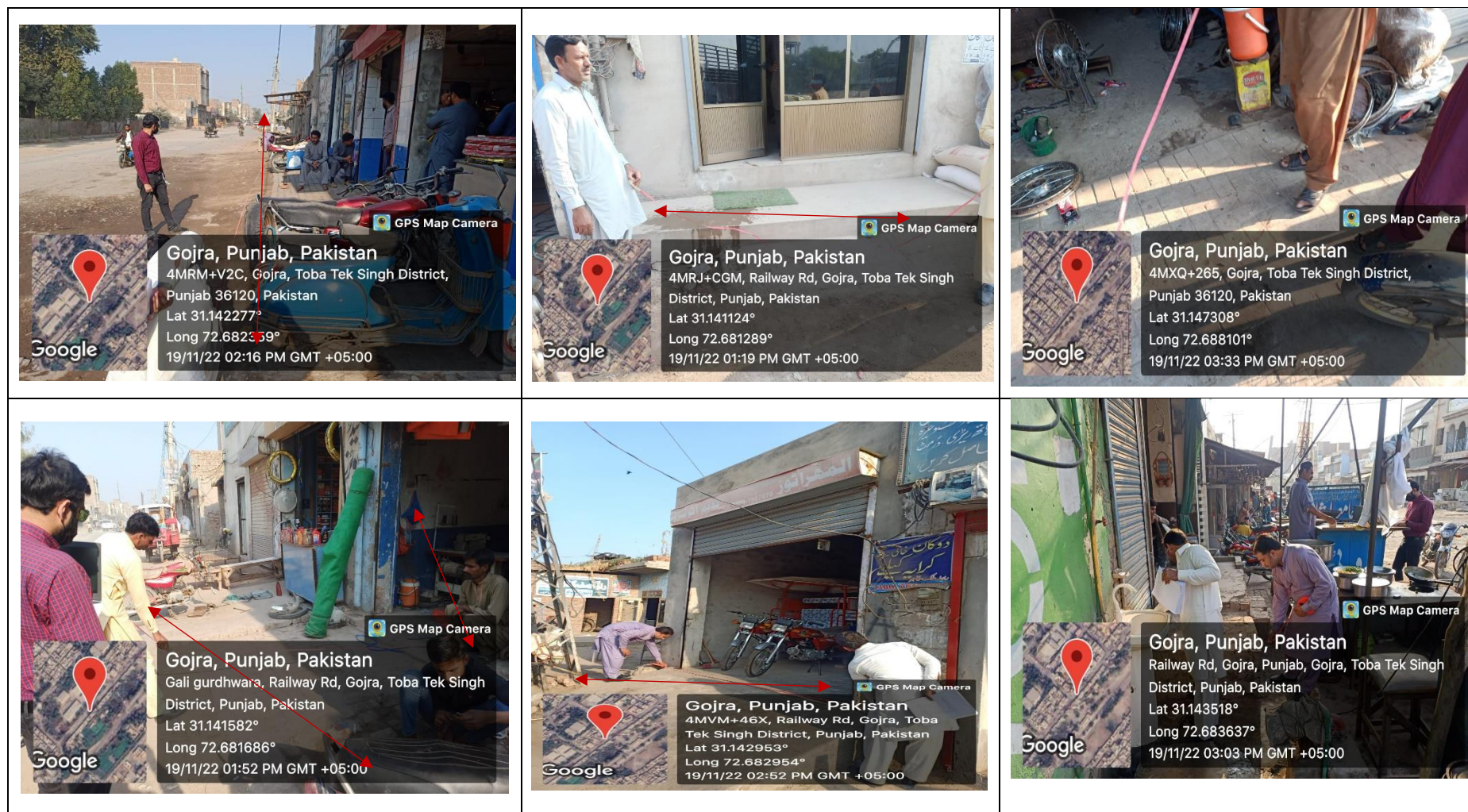


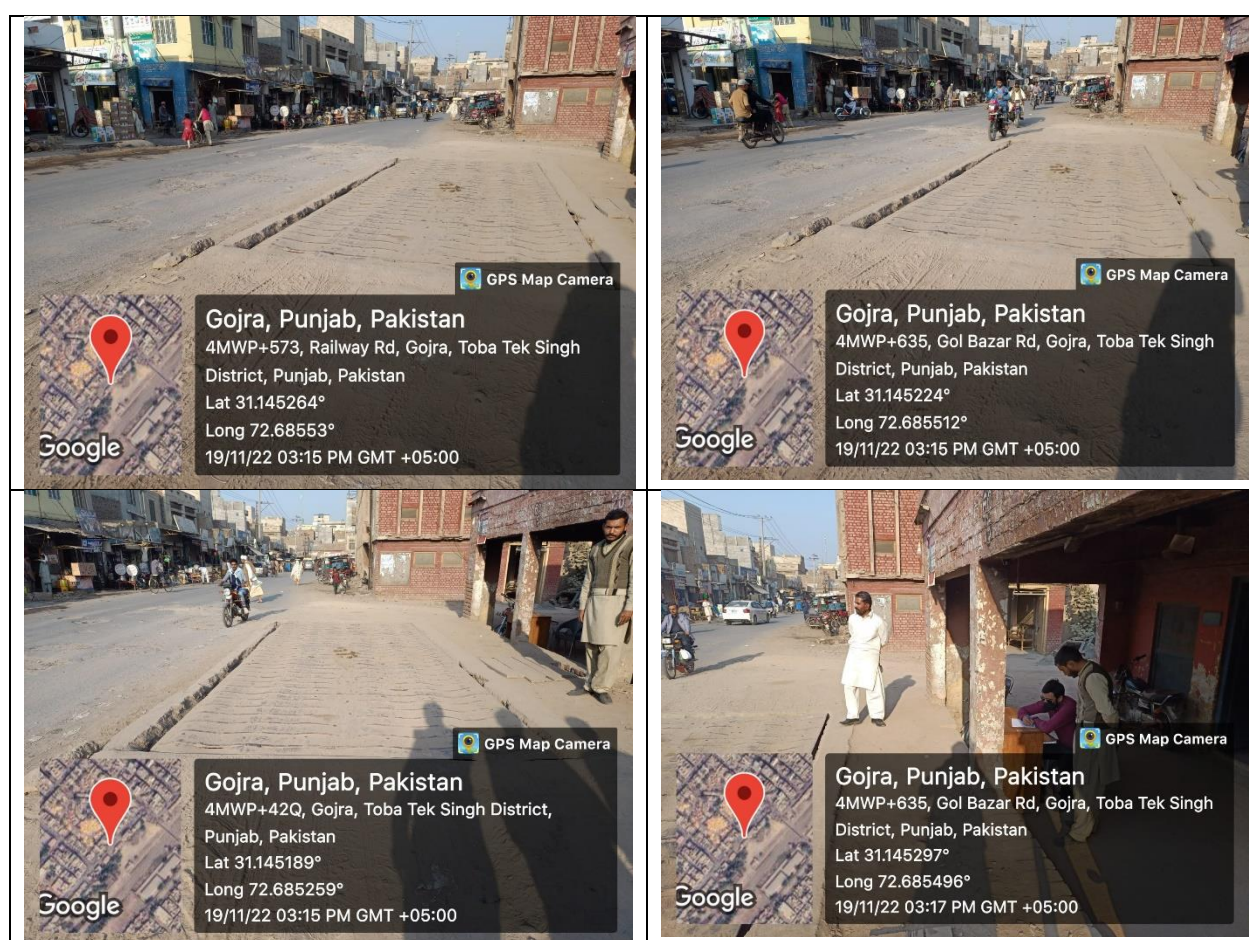
Figure 12: Few Photographs of assets to be damaged during execution phase at Gojra Toba road

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At this juncture, it's pertinent to mention that there is one weigh station particularly for trucks exactly at the Gojra Mor that covers some of the portion of the existing road. As per discussion with MC Gojra staff, this is the only weigh station in the MC Gojra, which belongs to MC and on rent basis at the moment. Hence, two options can be considered in this regard:

- Weigh station could be relocated. It will trigger the relocation cost.
- Design of the existing road could be amended in order to avoid the weigh station and additional compensation cost. The second option is the most suitable as it will not significantly block the nearby traffic and useful to save the relocation cost.

Glimpses of Weigh Station of MC Gojra are shown hereunder:



Weigh Station at Gojra Mor, Gojra Toba road

Section-3 Public Consultation

Public consultation is part of the information disclosure requirement of the resettlement plan. For public information/ consultation, visits were made in the proposed project areas to record the concerns of effected communities and persons as well as institutions being stakeholders of the project. Methodology selected for selection of interviewee was Random Sampling/Focus Group Discussion including project affected person. Participants of the consultation meetings were briefed about the project interventions followed by main features of the compensation, resettlement allowances and other assistances admissible to the project affectees. After this briefing a session of open discussion was carried out during which concerns, demands and suggestions of the participants were recorded and response to the queries was also given. **Table 3.1** depicts the concerns of the community and the replies from the consultant team. Also, names of representatives from community consulted as shown as **Annex-II**.

Table 3-1: Outcomes of Consultation Meetings

Sr. No.	Community Concerns	Consultant Responses
1.	The residents showed their concern about the existing bad condition of road.	The project team said that this project would be completed on an urgent basis.
2.	Poor sanitation conditions in the area should be resolved.	Improvement of existing drainage system
3.	How will define the right of way and scope of work for the improvement of road?	Improvement of work will be carried out according to design of the project. Where right of the way is clearly mentioned.
4.	What will be O&M mechanism after completion of the project?	This project is only for the improvement of existing road; however, The MC will carry out O/M services through their annual fund.
5.	The local area is facing a lack of basic animates of life including poor roads, which should be rehabilitated.	Acknowledged by the consultants and replied they are recognizing the dire need alongside the proposed project but not yet within this project.
6.	Is the contractor realize the local norms and values?	Acknowledged, the contractor will keep in mind and follow the local norms according to the demand of the community.
7.	Children and residents might be facing the problem to reach to their desired location	MC really understands the issue. Hence, work in phases would be carried out to ease the access
8.	Ease of aces to the desired location is difficult due poor road condition	The project is in favor of community and its implementation will address this concern.
9.	Laying of sewerage is dire need of the community	Drainage issue will be addressed accordingly
10.	If the community disagree and grievances then how and where she can be approached?	The team told different tiers of GRM in details
11.	Poor road condition and harmful road dust have a negative influence on the health of the residents.	The rehabilitation of road will play a significant role in to address these issues

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Figure 3: Public Consultation at Gojra Toba road, near Railway track, MC Gojra

Section-4 Implementation Mechanism and Cut-off Date

Implementation of the ARAP will be the responsibility of the Municipal Corporation of the Gojra city in collaboration with regional program management team of PMDFC.

4.1. PMDFC ESM Wing

ESM Wing will provide support to ESFPs (MOI for Environment focal person and MOP for Social Focal Person) for managing environment and social aspects of the subproject and implementation of the present ESMP. ESM Wing would also support communities' participation, consultations and other social activities from the sub-project identification to completion stage. PMDFC ESM wing will also monitor the subproject activities to ensure the project remains complaint as per World Bank and national/provincial policies and regulations. Therefore, regular reports will be submitted to the Word Bank accordingly.

4.2. Municipal Committee Gojra

Environment & Social Focal Persons (ESFPs) will play a key role in true implementation of E & S prospects of ESMP. ESFP are following nominated officials;

- Municipal Officer Infrastructure (For Environmental Aspects)
- Municipal Officer Planning (For Social Aspects)

4.3. Compensation Payment

Compensation to project affectees will be paid at Gojra Municipal Committee office, Cheques to the Affected Persons (APs) will be distributed in a single day after verification of APs particulars. Date and time of cheques distribution will be announced or communicated to APs well before the day of cheques distribution before start of civil work.

Section-5 Implementation & Monitoring Mechanism

Implementation of the ARAP will be the responsibility of the Municipal Corporation of the Gojra city in collaboration with regional program management team of PMDFC Gojra.

5.1. PMDFC

PD PCP

The PD-PCP will have the overall responsibility for implementation of all resettlement tasks and to facilitate the MC.

SPO ESM

The SPO-ESM under PD-PCP will oversee and direct all the activities during the implementation of ARAPs/RAPs.

ESFPs (MOI for Environment focal person and MOP for Social Focal Person) and DPOs-ESM at the regional level will be responsible for implementing the ARAPs/RAP according to the agreed principles and procedures ESM Wing would support communities' participation, consultations and other social activities from the sub-project identification to completion stage. PMDFC ESM wing will also monitor the sub-project activities to ensure the project compliance is as per the World Bank and national/provincial E&S policies and regulations. Documentation and reporting on all the E&S aspects will be ensured through ESM Wing of PMDFC.

5.2. MC Gojra

In MC Gojra, ESFPs have been nominated (MOI for Environment focal person and MOP for Social Focal Person) for managing and implementing the provisions of ARAP.

MC will be responsible to disburse other entitlements to the APs. A timetable will be set within ARAPs/RAPs and the compensation will be done before award of contract, commencement of the physical works or acquiring the land.

MOP will play the key role in implementation of ARAP. The compensation payment will be completed before commencement of works.

5.3. Compensation Payment

Compensation to project Affected Persons will be paid at Gojra Municipal Committee office, Cheques to the APs will be distributed in a single day after verification of APs particulars and all the record/data will be maintained by the MC in the presence of DPO-ESM. Date and time of cheques distribution will be announced or communicated to APs well before the day of cheques distribution. MC will ensure that payment of compensation cost to the APs are completed before commencement of works at site.

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Table 2.1: Activity Schedule

#	Activity	February 2023	March 2023
1.	The summary of the approved ARAP will be prepared in Urdu language		
2.	ARAP and Urdu Summary will be uploaded on the website of MC and PMDFC		
3.	The hard copy of the summary will also be placed at prominent places in the project area		
4.	Any grievances regarding ARAP will be resolved		
5.	Compensation will be paid by MC Gojra according to the valuation of structures		
6.	After compensation payment RoW will be evacuated		
7.	Contract will be awarded		
8.	Monitoring and Evaluation of ARAP		

5.4. Monitoring and Reporting

ARAP task under each sub-project will be subjected to both internal and external monitoring. Internal monitoring will be conducted by the SPO-ESM assisted by the DPOs-ESM and ESFPs. External monitoring will be assigned to APA firm.

5.4.1. Internal Monitoring

Internal monitoring will be carried out routinely by the ESFPs and DPOs-ESM at the MC level under the supervision of SPO-ESM and their results will be communicated to the World Bank through the bi-annual and annual Program implementation reports. The monthly reports will be consolidated quarterly in the standard supervision reports to the World Bank. Specific monitoring benchmarks will be:

- Status of land acquisition and payments on land compensation
- Compensation for affected structures and other assets;
- People's views and feedback on RAP implementation process; and
- Other relevant aspects

The ESFPs will carry out the monitoring at the field level on a continuous basis. The DPO ESM Faisalabad will perform periodic monitoring during their site visits.

5.5. Grievance Redress Mechanism

In order to receive and facilitate the resolution of Affected Persons concerns, complaints, and grievances about the project's environmental and social performance, a Grievance Redress Mechanism (GRM) has been established. The GRM will address APs concerns and complaints proactively and promptly, using an understandable and transparent process that is gender responsive, culturally appropriate and readily accessible to all segments of the affected people at no costs and without retribution.

The GRM will be accessible to diverse members of the communities, including women, senior citizens, and people with disabilities, laborers/workers, and other vulnerable groups. ESMF GRM will be integrated with the PCP's overall program GRM hotline to be developed by the Consultants under the scope of PCP. Once PCP GRM will be developed the GRM will align with Program GRM.

5.4.2. GRM AT SUB-PROJECT SITE

Grievance Redress Mechanism (GRM) is to provide a robust system of procedures and processes that provides for transparent and rapid resolution of concerns and complaints identified at the local level. In case of any complaint, E&S expert of supervision consultant team will act as focal person of GRC who may be contacted at site and his contact details will be provided at project site

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Grievance Redress Committee (GRC)- MC Gojra: ESFPs of MC Gojra will be focal persons and responsible for handling the GRM at MC level

GRC At Administrative Level: Administrative of each MC will chair the GRC at Administrative level

Annexure I: List of Sub-project team

Sr. #	Name	Designation	Department
1.	Mr. Iftikhar Rasool	Deputy Program Director	PMDFC
2.	Mr. Ishtiaq Gondal	Chief Officer	MC Gojra
3.	Mr. Shahrukh	MOI	MC Gojra
4.	Mr. Manan	Sub-Engineer	MC Gojra
5.	Mr. Haider Ali	Consultant (E&S)	PMDFC
6.	Ms. Tehmina Kiran	PO-ESM	PMDFC
7.	Mr. Asif Gillani	DPO-ESSs	PMDFC
8.	Mr. Waqas	DPO-ID	PMDFC

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Annexure II: Communities Consultation at Gojra Toba road, near Railway track, MC Gojra

Sr #	Name	Designation/Profession
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